



International Association
of Water Service Companies
in the Danube River
Catchment Area



**DANUBE
WATER
PROGRAM**

2022 DANUBE WATER CONFERENCE

ENERGIZING THE WATER SECTOR IN THE DANUBE REGION

28-29 June 2022
Tirana, Albania

 Federal Ministry
Republic of Austria
Finance

 **SHUKALB**

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II. SESSION OVERVIEW

Business Meetings	Tuesday, 28 June		
	08:45 – 10:15	IAWD Board meeting <i>Room Antigonea 3</i>	
	10:15 – 10:30	Coffee Break	
	10:30 – 12:30	IAWD General Assembly <i>Room Antigonea 2</i>	
	12:30 – 13:30	Lunch Break	
	13:30 – 15:30	D-LeaP CC meeting <i>Room Antigonea 2</i>	14:00 – 15:30

2022 Danube Water Forum	Tuesday, 28 June	
	15:00	DWF Registration
	16:30 – 18:00	2022 DWF Opening Session: Water and Energy in Europe <i>Room Antigonea 1+2</i>
	18:00 – 20:00	2022 DWF Welcome Reception and Cocktail
	Wednesday, 29 June	
	08:00	DWF Registration
	09:00 – 10:30	Setting the Scene: The Energy Market and Effects on Utilities in the Danube region <i>Room Antigonea 1+2</i>
	10:30 – 11:00	Coffee Break
	11:00 – 12:30	Innovative Technologies for Saving and Producing Energy in the Water Service Sector <i>Room Antigonea 1+2</i>
	12:30 – 13:30	Lunch Break
	13:30 – 15:00	Financing Energy Related Measures in the Water Service Sector <i>Room Antigonea 1+2</i>
	15:00 – 15:30	Coffee Break
	15:30 – 17:00	Creating an Enabling Environment to Energize the Water Sector: Capacity Building, Policy, and Regulation <i>Room Antigonea 1+2</i>
	17:00 – 17:30	2022 Danube Water Forum: Closing Session <i>Room Antigonea 1+2</i>
19:00	Joint Conference Dinner with Nexus event	

III. THE ORGANIZERS

World Bank / IAWD Danube Water Program

The World Bank / IAWD Danube Water Program supports **smart policies, strong utilities and sustainable water and wastewater services** in the Danube region by partnering with regional, national and local stakeholders, promoting an informed policy dialogue around the sector's challenges and strengthening the technical and managerial capacity of the sector's utilities and institutions.

Governments and water professionals in the Danube region face a double challenge of meeting their citizens' demand for universal, good quality, efficient, and financially sound or - in one word - sustainable water and wastewater services, while catching up to the environmental requirements of the European Union *acquis communautaire*. To address this double challenge, the World Bank and the International Association of Water Service Companies in the Danube River Catchment Area (IAWD) have partnered in the frame of the Danube Water Program, with financing from the Government of Austria.

The Danube Water Program was formally launched in May 2013 in partnership with line ministries, regulators, waterworks associations, and local government representatives of more than a dozen countries in South-East Europe. Since the launch of the Program, knowledge exchanges among more than a thousand sector professionals and policy makers in the region and beyond has taken place. In 2015 a State of the Sector report was launched (SoS 2015), and updated in 2018 (SoS 2018), which are flagship products of the Danube Water Program, next to additional analytical pieces exploring status and trends in wastewater management, rural water supply and sanitation and agglomeration of utilities. Capacity building programs benefiting over 170 utilities have been undertaken under the region wide Danube Learning Partnership (D-LeaP) involving cooperation with all the national water utility associations. Numerous local initiatives worth more than € 1,000,000 through competitive grants have been supported.

www.iawd.at

www.worldbank.org/en/topic/water

www.danube-water-program.org

Water Supply and Sewerage Association of Albania (SHUKALB)

The Water Supply and Sewerage Association of Albania (SHUKALB), which was established in 2000, is a professional not-for-profit Association of water supply and sewerage professionals who wish to improve the management of the Water Supply and Sewerage Sector in Albania, making it efficient, sustainable and effective in accordance with the current laws and regulations in Albania. The Association's Mission Statement consists of four main mission objectives: To advocate the collective interests of professionals in the water sector in Albania; To serve as a leading resource for knowledge, professional development and networking; To invest time and resources to build awareness and attract future generations to seek a career in the water sector; and To be a positive force for mutual understanding, collaboration and regional partnerships in the Western Balkans.

As SHUKALB is a member of IAWD and the Danube Learning Partnership (D-LeaP), the association was the logical candidate to co-organise the Danube Water Forum jointly with the Danube Water Program and IAWD in Tirana, Albania.

www.shukalb.al

IV. TUESDAY, JUNE 28TH

2022 DWF Opening Session: Water and Energy in Europe

Date: Tuesday, 28 June 2022

Time: 16:30 – 18:00

Location: Hotel Rogner, Room Antigonea 1 and 2

Chairs: Mr. Raimund Mair, World Bank and Ms. Katerina Schilling, IAWD

Context and objective

The opening and keynote session will feature welcoming words from senior representatives of the various institutions organizing, hosting and supporting the 2022 Danube Water Forum and provide an overview of the event's structure. It will be followed by a keynote speech and a panel discussion on the subject.

Session structure

Time		Content	Speaker
16:30	5'	Introduction	Mr. Raimund Mair , Senior Water Resource Management Specialist, World Bank, Austria and Ms. Katerina Schilling , Interim Head of Technical Secretariat, IAWD, Austria
16:35	10'	Welcome words from the host country	H.E. Ms. Belinda Balluku , Minister of Infrastructure and Energy, Albania (tbc)
16:45	5'	Welcome words from the Austrian Ministry of Finance	Ms. Elisabeth Gruber , Director for International Financial Institutions, Austrian Federal Ministry of Finance, Austria
16:50	10'	Welcome words from the World Bank and IAWD	Ms. Evis Sulko , Senior Country Operation Officer, World Bank, Albania and Mr. Walter Kling , President, IAWD, Austria
17:00	20'	Keynote: Exploiting the Water-Energy Nexus – Energy Savings and Reducing Greenhouse Gas Emissions	Mr. Loïc Charpentier , Water Innovation Policy Manager, Water Europe
17:20	40'	Framing the debate (reactions on the Keynote including electronic voting to engage the audience)	Moderated by Ms. Monika Weber-Fahr , Senior Expert, Austria Panelists: <ul style="list-style-type: none"> - Ms. Viola Haxhiademi, Secretary General, Ministry of Infrastructure and Energy, Albania (tbc) - Mr. Filip Wanner, Technical Project Manager, Energie AG Bohemia, Austria - Ms. Hajrije Morina, Director, Water Services Regulatory Authority, Kosovo
18:00		End of session	

Speakers' biographies

- ▶ **Mr. Raimund Mair** joined the World Bank Group Water Global Practice in January 2019. In his position as Senior Water Resource Management Specialist he is involved in addressing aspects related to Water Security in the Europe and Central Asia region, as well as leading the 3rd Phase of the Danube Water Program. In his previous occupations at the European Commission and the International Commission for the Protection of the Danube River, he was working on the implementation of the EU Water Framework Directive and transboundary cooperation. Mr. Mair holds diplomas in Engineering from the University of Natural Resources and Life Sciences, Vienna and Water Policy from Cranfield University, United Kingdom.
- ▶ **Ms. Katerina Schilling** joined IAWD in 2016 working in the fields of Knowledge Management, Communication and Capacity Building. Since December 2021, she is the Interim Head of the IAWD Technical Secretariat. She has earned a master's degree in Biology with a specialization in freshwater ecology from the University of Vienna and obtained her PhD within the framework of "The Vienna Doctoral Program on Water Resource Systems" awarded by the Vienna University of Technology, where she was employed more than ten years at the Institute for Water Quality, Resources and Waste Management as a Research Assistant. Her work focused on projects dealing with water quality and included lecturing in basic and advanced courses for operators of wastewater treatment plants. Since 2006 she has also been actively involved in the national and international activities of the International Water Association (IWA) and was appointed an IWA Fellow in 2016. She is co-founder of the Austrian Young Water Professionals Chapter, Vice-Chair of the IWA Fellows Steering Committee and Vice-Chair of the IWA SG on Diffuse Pollution and Eutrophication.
- ▶ **Ms. Elisabeth Gruber** is Director of the Department of International Financial Institutions at the Austrian Ministry of Finance in Vienna since 2017. Previously, she was Senior Advisor at the same department responsible for the World Bank Group portfolio and working on issues related to multilateral development finance. From 2008 to 2010 she served as Alternate Executive Director at the Inter-American Development Bank in Washington, DC. Prior to this, she was dealing with policy issues of the Asian and the Inter-American Development Bank and was responsible for multilateral debt relief at the Ministry of Finance in Vienna. Before joining the Ministry of Finance, she worked for nine years as University Assistant at the Department of Economic Development at the University of Economics in Vienna. She graduated in Business Administration and holds a Doctoral Degree in Development Economics from the University of Economics in Vienna. She also earned a Diploma of International Relations from the Johns Hopkins University in Bologna, Italy.
- ▶ **Ms. Evis Sulko** is the Senior Country Operations at the World Bank office in Tirana. She has a very good knowledge of the public sector/governance in Albania and overall portfolio of the World Bank in the country. She knows the donor community in Albania very well and has been actively engaged in supporting the donor coordination mechanisms. Prior to the Bank, Evis has been working at high-ranking positions at the Ministry of Finance as the Chief of Cabinet between 2003-2005. Ms. Sulko holds a Bachelor in Business Administration from the University of Tirana. She has a Master Degree in Economics from the University of Iceland, as well as a Master in Banking and Finance from the University of Milano.
- ▶ **Mr. Walter Kling** works for the City of Vienna, at Vienna Waterworks. In 2011 he was appointed as Deputy Managing Director of Vienna Waterworks, a position which he still stays on. He serves as IAWD Secretary General since 1993 and currently also as IAWD president since 2017. Walter Kling joined the work of the Austrian Water Association and in 1993, when he was delegated to represent Vienna within IWSA. Since the launch of IWA in 2000, Walter Kling supported the development of the new association in the region of Eastern Europe by organizing a number of events. Maintaining an excellent network of contacts, he applied to organize the IWA – World Water Congress 2008 in Vienna. Starting from 2003, the Congress President Walter Kling served with great commitment to secure best circumstances for IWA, IAWD and the City of Vienna to run a successful conference. In September 2010 he was elected IWA – Vice-President, re-elected in Busan 2012 and served in this position until 2014. In 2010 he initiated the development of the Danube Water Program, which was launched jointly by the World Bank and IAWD in 2012.
- ▶ **Mr. Loïc Charpentier** is the manager of the advocacy program of Water Europe, the European association of the innovative water eco-system. He also contributes to the communication of EU research & innovation projects on behalf of Water Europe to the European institutions and manage

the MEP Water Group's secretariat. With a background in law and European studies (MA) from the Institute of European Studies and the Free University of Brussels, Loïc worked previously at the European Association of Research and Technology organisations as policy assistant. He was also awarded with the College of Europe – Arenberg European Prize: Exploring Federal Solutions in 2017.

- ▶ **Ms. Monika Weber-Fahr** is a development practitioner and thought leader who advises international organizations, multi-stakeholder platforms and government agencies on innovative approaches to cooperation, lateral thinking, and results and teaches graduate and executive courses at the Hertie School of Governance in Berlin. Until 2020, Monika served as CEO & Executive Secretary of the Global Water Partnership (GWP), a global action network that supports countries in equitable and sustainable water management. Prior to that, Monika was Chief Operating Officer at Sustainable Energy for All. For over 20 years, Monika worked in the World Bank Group, including as Director for Knowledge, Learning and Results for Sustainable Development and as Chief Knowledge Officer for the Independent Evaluation Group. For the International Finance Corporation (IFC), Monika built and lead the Global Business Line for Sustainable Business Advisory. Monika holds a PhD in Business Economics, an MSc in Economics, a Diploma in International Relations, and a Diploma in Corporate Governance. A mother of two, she lives in Vienna/Austria, is an avid cyclist and a hobby bee-keeper.
- ▶ **Mr. Filip Wanner** joined ENERGIE AG BOHEMIA (EAGB) in October 2019. In his position as Technical projects manager he is responsible for various development projects of Water Utilities from the EAGB group such as smart water metering, sludge management or water and wastewater treatment energy efficiency. Previously he was working for the Czech technology supplier of wastewater treatment plants HYDROTECH as a technologist or T.G.M. Water Research Institute as projects leader. One of the main research projects was focused on pharmaceuticals in the wastewaters. Before joining EAGB, Mr. Wanner worked for The Water Supply and Sewerage Association of the Czech Republic, where he was responsible for processing opinions of forthcoming national and European legislation and preparing guidelines for their implementation into the praxis. He is the member of European Federation of National Associations of Water Services (EurEau) working group EU2 Waste water. Mr. Wanner holds PhD degree from the University of Chemistry and Technology Prague.
- ▶ **Ms. Hajrije Morina** has been with the Water Service Regulatory Authority since July 2021. In her position as Director of WSRA she is involved in addressing regulatory aspects of the water sector industry. In her previous experience she was working as National Programme Officer for Swiss Cooperation Office responsible for the Public Domain (water and energy). She has also worked on the implementation of several water sector development projects. Mrs. Morina holds a diploma on water engineering from the University of Pristina – Faculty of Civil Engineering and Architecture.

2022 DWF Welcome Reception and Cocktail

Date: Tuesday, 28 June 2022

Time: 18:00 – 20:00

Location: Hotel Rogner, garden area

Chairs: Mr. Winston Yu, World Bank and Mr. Walter Kling, IAWD

Context and objective

In the frame of the Welcome Reception and Cocktail the World Bank will launch the **Albania National Water Supply and Sanitation Sector Modernization Program**. In addition, participants have the opportunity to network with peers.

Session structure

Time		Content	Speaker
18:00	5'	Introduction	Mr. Winston Yu , Practice Manager, Water Practice, Europe and Central Asia, World Bank, Austria and Mr. Walter Kling , President, IAWD, Austria
18:05	15'	Launch of the World Bank Albania National Water Supply and Sanitation Sector Modernization Program	H.E. Ms. Belinda Balluku , Minister of Infrastructure and Energy, Albania (tbc) Ms. Evis Sulko , Senior Country Operation Officer, World Bank, Albania Ms. Karin Gallandat , Program Manager, Swiss State Secretariat for Economic Affairs, Switzerland
18:20	100'	Networking	
20:00		End of reception	

V. WEDNESDAY, JUNE 29TH

Setting the Scene: The Energy Market and Effects on Utilities in the Danube Region

Date: Wednesday, 29 June 2022

Time: 09:00 – 10:30

Location: Hotel Rogner, Room Antigonea 1 and 2

Chair: Mr. Walter Kling, IAWD

Context and objective

As for other sectors, energy is essential for the water service sector, driving water service delivery through pumping, treatment of freshwater for consumption, as well as treatment before discharge into the environment. Energy tariffs, generally considered as affordable over the past decades, provide only limited incentives for water utilities to focus on an increase of energy efficiency and hence the reduction of energy consumption. This situation is about to change since energy costs have recently surged and costs for electricity and gas have multiplied in the beginning of 2022. Inefficient operations of utilities put additional financial constraints on water service providers to ensure the operation, maintenance, and replacement of the aging infrastructure. This session aims to set the scene for the 2022 Danube Water Forum by exploring the recent developments of the energy markets in the region and the resulting impact on utilities struggling to secure sustainable service provision due to increasing energy tariffs.

Session structure

Time		Content	Speaker
09:00	5'	Introduction	Mr. Walter Kling , President, IAWD, Austria
09:05	15'	Energy price shocks in the Danube region: latest developments and future perspectives	Ms. Katharina Gassner , Senior Energy Economist, World Bank, Vienna
09:20	15'	Rising costs versus poor efficiency: challenges and opportunities to (de-)energize utilities	Mr. Radoslav Russev , CEO, Wadata, Bulgaria
09:35	55'	Discussion with panel and audience	Moderated by Mr. Walter Kling , President, IAWD, Austria Panelists: <ul style="list-style-type: none"> - Ms. Katharina Gassner, Senior Energy Economist, World Bank, Vienna - Mr. Radoslav Russev, CEO, Wadata, Bulgaria - Mr. Christian Minelli, Head of Secretariat, European Water Regulators (WAREG), Italy - Mr. Ndricim Shani, Chairman, Albanian Water Regulatory Authority (WRA), Albania - Ms. Elisabeta Poci, Executive Director, SHUKALB, Albania

			<ul style="list-style-type: none"> - Mr. Gazmend Daci, Senior Energy Specialist, World Bank, Albania - Mr. György Sugar, CEO, ViK Subotica, Serbia
10:30		End of session	

Speakers' biographies

- ▶ **Mr. Walter Kling** works for the City of Vienna, at Vienna Waterworks. In 2011 he was appointed as Deputy Managing Director of Vienna Waterworks, a position which he still stays on. He serves as IAWD Secretary General since 1993 and currently also as IAWD president since 2017. Walter Kling joined the work of the Austrian Water Association and in 1993, when he was delegated to represent Vienna within IWSA. Since the launch of IWA in 2000, Walter Kling supported the development of the new association in the region of Eastern Europe by organizing a number of events. Maintaining an excellent network of contacts, he applied to organize the IWA – World Water Congress 2008 in Vienna. Starting from 2003, the Congress President Walter Kling served with great commitment to secure best circumstances for IWA, IAWD and the City of Vienna to run a successful conference. In September 2010 he was elected IWA – Vice-President, re-elected in Busan 2012 and served in this position until 2014. In 2010 he initiated the development of the Danube Water Program, which was launched jointly by the World Bank and IAWD in 2012.
- ▶ **Ms. Katharina Gassner** has been World Bank staff since 2006, joining the global development institution after several years in private consulting in the UK. Since 2015, she has held the position of Senior Energy Economist in the Eastern Europe and Central Asia (ECA) Region, working out of the World Bank Vienna office in Austria. She is coordinating the activities of the World Bank energy and extractives team across the Western Balkans and is leading lending and technical assistance projects in the areas of clean energy, energy efficiency, district heating, and decarbonization of the energy sector. During her career at the World Bank, Ms Gassner has been part of projects in Sub-Saharan Africa, Central Asia, the Middle East and North Africa, South Asia, East Asia and the Pacific Islands, often focusing on areas of sector reform and regulation (including the setting up of regulatory institutions), as well as the entry of private sector actors in service delivery. During her time in in the ECA region, she has led projects related to the financial stabilization of utilities in the gas and electricity sectors, tariff reform and its impact on vulnerable households, modernization of district heating networks, energy efficiency retrofits and seismic stabilization of public buildings, as well as the introduction of clean and efficient heating devices to reduce air pollution. Ms Gassner holds a BSc and MSc in Economics from the University of Lausanne in Switzerland, a MSc in Politics of the World Economy from the London School of Economics, and a PhD in Regulatory Economics from the same institution. She is fluent in English, German and French
- ▶ **Mr. Radoslav Russev** holds an MBA from Warwick Business School and an ACCA diploma. For ten years Rado has been involved in expert and management roles in water operators in Bulgaria – Sofia and Dobrich Water. His experience has been focused on operations, commercial and change management in general including a mandate of a general manager for Dobrich Water. In 2014 and 2015 Rado joined the Bulgarian government in the roles of deputy minister and then as an advisor in steering the water reform in the country. Since then he has held multiple consulting roles in South-East Europe and Middle East for World Bank, EBRD and other institutions including IAWD within the process for structuring and roll-out of D-LeaP. Since 2016 Rado has been also active in founding and developing Hydroliia – a local operator of industrial water assets headquartered in Bulgaria.
- ▶ **Mr. Christian Minelli** is an Official at the Italian Regulatory Authority for Energy, Networks and Environment (ARERA) since 2010, where he has been developing European and International institutional relations on energy and water utility services regulation, at multilateral and bilateral level, and assisting ARERA's Board Members. He represents ARERA in the OECD Network of Economic Regulators, the OECD Water Governance Initiative, the International Water Association and the Council of European Energy Regulators. Since 2014 he is Head of Secretariat of WAREG, the first European association of national and regional agencies with tariff-setting and supervisory powers on drinking water and wastewater services. Before serving in ARERA, he was policy officer in the Cabinet of the President of the Italian Parliament in Rome and Secretary General in Fondazione A. Durini in

Milan. Graduated in Diplomacy and International Relations (University of Trieste), he holds MAs in European Studies at the College of Europe (Bruges, Belgium) and International Relations at ISPI (Milan, Italy), and a MBA from SDA Bocconi School of Management (Milan, Italy). He speaks fluently English, French and Spanish.

- ▶ **Mr. Ndricim Shani** was appointed Chair of the National Regulatory Commission of the Water Regulatory Authority in Albania in May 2016 and Vice President of WAREG. He is graduated as Civil Engineering Hydro. He holds a Master at the University of Montpellier II, France. He has over 40 years' experience in water supply, sanitation and environment fields, as lecturer at the university and as senior project engineer. Mr. Shani have an extensive experience in the private and public sector, in public policy making at the national level, as well as planning and management projects of water supply, sanitation and environment. He is the author of several books and various manuals on water issues.
- ▶ **Ms. Elisabeta Poci** is the Executive Director of the Water Supply and Sewerage Association of Albania (SHUKALB) since 2013. She has been working with SHUKALB for over fifteen years, playing a significant role in building up the professional image of SHUKALB among the stakeholders in the water sector in Albania and the region, as well as in the growth of SHUKALB as a sustainable organization. She has successfully led and delivered several projects in her areas of expertise (in Albania and the Western Balkans). Her most significant assignment with a considerable impact in the water sector in Albania was the successful implementation of the "Sustainable Water Sector Capacity Development in Albania" project as a result of which an institutional Test-Based Certification Program for the staff of water supply and wastewater utilities in Albania was formally established by the Government of Albania. Ms. Poci holds a Bachelor Degree in Environmental Engineering from the Polytechnic University of Tirana and a Master of Science Degree in Environmental and Water Resources Engineering from the University of Texas at Austin, USA, under a Fulbright Scholarship.
- ▶ **Mr. Gazmend Daci** is a Senior Energy Specialist at the World Bank country office in Tirana. He joined the Bank in 2007 as Short-term and Extended term consultant and in 2010 as staff in Energy and Extractives Global Practice. In his position as Senior Energy Specialist he is involved in addressing aspects related to Energy and Power Sector issues in the Europe and Central Asia region, mostly focused on Western Balkan and Caucasus regions. He is working in implementation of several power projects in Albania and Western Balkan Region. His area of expertise includes all aspects of power sector and the application of technology to improve the management and operations of power sector infrastructure. He is experienced in power system planning, power generation, transmission and distribution, regional connectivity and cross-border infrastructure and trade, power sector market design and regulation. Prior to joining the World Bank, Mr. Daci worked in UNMIK Kosovo. He has been the Chairman of the Board of Directors in Kosovo Transmission Company during the period of 2006-2008. For 20 years, Mr. Daci held different managerial positions in Albanian Power Corporation (KESH) such as Director of Institute of Energy, Director the Project Management Unit, Director of the Planning and Investment Department, Technical Advisor of CEO of KESH, General Manager of the Albanian Transmission System and Marker Operator Company, and technical Advisor of the Minister of Economy, Trade and Energy in Albania. Mr. Daci holds Doctor degree in Power System and Control and Master and Bachelor degrees in Power Engineering, all from Polytechnic University of Tirana. He also followed Advanced Studies on Power Engineering in University Pierre and Marie Curie in Paris-6 and École Supérieure d'Électricité Paris France.
- ▶ **Mr. György Sugar** was born on September 3rd, 1978 in Subotica. He studied at the University in Szeged, Hungary where he acquired his Masters degree in Technology. At the University's Department of Inorganic and Analytical Chemistry he conducted scientific research for establishing an emission monitoring system for a hazardous waste incinerator. From 2009 – 2013 he worked as the chief technologist and process engineer of the wastewater treatment plant operated by the PUC "Waterworks and sewerage" Subotica where he was responsible for all operational activities and processes of the WWTP. From 2013 – 2016 he was the Technical Manager of the Company, responsible for all activities and processes related to drinking water production and distribution, and waste water collection and treatment. In 2016, Mr. Sugar was elected, and is still operating, as the General Manager of the PUC "Waterworks and sewerage" Subotica. At the IAWD General Assembly held in 2021, Mr. Sugar was elected to be a representative of the IAWD Board, acting January 1st, 2022.

Innovative Technologies for Energy Management in the Water Services Sector

Date: Wednesday, 29 June 2022

Time: 11:00 – 12:30

Location: Hotel Rogner, Room Antigonea 1 and 2

Chair: Ms. Kathia Havens, World Bank and Mr. Stjepan Gabric, World Bank

Context and objective

Technologies for energy production and energy conservation have always been present in water supply and sanitation (WSS), but their importance and integration in processing and operating WSS technology has grown in importance only with the recent major increase of energy costs, that is likely to be an irreversible process. Unless efficient mitigation measures are implemented, the rise of energy prices will have a serious impact on WSS service sustainability, and consequently service affordability. The objective of this session is to look at examples of innovative technology used for production and conservation of energy in water supply and sanitation systems from two different angles: (I) experience of water utilities in application of innovative technologies for energy production and saving, and (II) most recent technological solutions that are being developed by water industry. Brought together, technology users and technology developers should provide participants with information on what technological innovations are being developed and how they are being successfully applied.

Session structure

Time		Content	Speaker
11:00	5'	Introduction	Ms. Kathia Havens , Program Analyst, World Bank, Austria and Mr. Stjepan Gabric , World Bank, Croatia
11:05	15'	Renewable energy production - the case study of Kubratovo WWTP in Sofia	Mr. Jelyaz Rangelov , Manager of Kubratovo WWTP, Sofia Water, Bulgaria
11:20	15'	Renewable energy production - the case study of Vienna Water	Mr. Wolfgang Gruber , Staff Unit Manager, Vienna Water, Austria
11:35	15'	Energy management for the water and waste water industry	Mr. Gilbert Schreiber , Head of Vertical Water & Environment for Central & Eastern Europe, Siemens, Austria
11:50	40'	Discussion with panelists and audience	Moderated by Ms. Kathia Havens , Program Analyst, World Bank, Austria and Mr. Stjepan Gabric , World Bank, Croatia Panelists: <ul style="list-style-type: none"> - Mr. Jelyaz Rangelov, Manager of Kubratovo WWTP, Sofia Water, Bulgaria - Mr. Wolfgang Gruber, Staff Unit Manager, Vienna Water, Austria - Mr. Gilbert Schreiber, Head of Vertical Water & Environment for Central & Eastern Europe, Siemens, Austria - Mr. Florian Kretschmer, Senior Scientist, BOKU Vienna, Austria - Mr. Camilo Lombana Cordoba, Senior Water Supply and Sanitation Specialist World Bank, USA
12:30		End of session	

Speakers' biographies

- ▶ **Ms. Kathia Havens** joined the World Bank in 2015 and the Danube Water Program in October 2019, supporting the roll out of Water Security analytical and advisory activities and overall program administration. Prior to joining the Program, Ms. Havens served as a technical specialist to the Global Water Partnership (GWP, 2018-2019) and the World Bank Water Global Practice (2015-2018). At GWP, Ms. Havens supported the transboundary water program: working on regional capacity building workshops on international water law and governance and the development of the organizations' programmatic approach to transboundary water management. Prior experience at the World Bank includes technical and programmatic support in the fields of transboundary water management, global water security, nature-based solutions, and agricultural water productivity. Ms. Havens holds a Masters in International Environmental Policy from the Fletcher School of Law in Diplomacy.
- ▶ **Mr. Jelyaz Rangelov** has been working in the field of wastewater treatment for more than 15 years. In 2010 he joined Veolia, a world leader in utilities services. In the position of Senior Manager sewerage services and waste water treatment he manages and controls the activities of planned prevention and emergency activities in the sewerage system of Sofia to ensure efficient and reliable customer service. Mr. Rangelov organizes, manages, controls and coordinates the overall activity of WWTP Kubratovo (1,313,000 PE) in the main areas of: Wastewater treatment; Treatment, utilization and disposal of sludge; Energy production in the process of sludge stabilization; Compliance with regulatory requirements related to emission limits for discharged treated wastewater and recovered stabilized sludge; and Planning, reconstructions and introduction of new technologies. Mr. Rangelov holds a degree in process engineering from the Lausitz University of Applied Sciences, Germany.
- ▶ **Mr. Wolfgang Gruber** Wolfgang Gruber is Staff Unit Manager at Vienna Water, approved Quality Manager § Internal Quality Auditor, approved IMS Manager and an Environmental Sciences and Civil Engineering graduate from the University of Natural Resources and Life Sciences in Vienna. After working in an international Consulting Company in the fields of GIS, river renaturation and water supply in Austria, Burundi, Guatemala, Nicaragua and Romania he joined Vienna Water in 2003, where he covered the positions of an Project Engineer 2003-2010, Head of Division „Fees, Water Meters and Central Services“ 2011-2020 and Head of Staff Unit „Management Systems and Representation of Interests“ since 2021 in which he is also responsible for the quality- and the environmental management.
- ▶ **Mr. Gilbert Schreiber** joined Siemens AG Österreich in October 2017. As Head of Vertical Water & Environment he is responsible for business development, new technology applications and early-stage sales in Central & Eastern Europe. Customers comprise water suppliers, wastewater treatment plants and operators of pipeline networks as well as surface water and industrial water applications. Within Siemens the CEE-water-group is well known as frontrunner for digital applications such as energy optimization, leakage management or life cycle data management. Prior to Siemens Mr. Schreiber has been employed in pulp&paper industry, at the Austrian Institute of Technology and innovation consulting. He holds diplomas in Civil and Water Engineering from the University of Natural Resources and Life Sciences, Vienna and General Management with focus on Innovation Management from Johannes Kepler University Business School, Linz.
- ▶ **Mr. Camilo Lombana** is a Senior Water Supply and Sanitation Specialist working for the World Bank who focuses on water sector reform and utility strengthening and turnaround. Camilo has worked on the water sector for more than 18 years and has relevant experience in policy making, water sector regulation and financing, and utility operations. Camilo has worked with the Bank for over 9 years and is currently responsible for the implementation of water projects and initiatives in the Europe and Central Asia region as well as other global programs supported by the Water Global Practice, like the Utility of the Future initiative. Before joining the World Bank Camilo worked for the water utility of Bogota and the Vice Ministry of Water and Sanitation in Colombia. Camilo holds a BSc in Civil Engineering and master's degrees in Water Resources Management, Economic Regulation of Public Utilities, and Public Policy and Management.

Financing Energy Related Measures in the Water Services Sector

Date: Wednesday, 29 June 2022

Time: 13:30 – 15:00

Location: Hotel Rogner, Room Antigonea 1 and 2

Chair: Ms. Patricia Lopez, World Bank

Context and objective

Water and sanitation often struggle to receive sufficient funding for its regular service provision, therefore securing additional funds necessary for financing of energy related measures represents an additional challenge. This session looks at the possible sources and different modalities of financing available for energy investments in the water and sanitation sector and how those financing schemes and sources could be utilized to achieve financial sustainability of water service provision.

Session structure

Time		Content	Speaker
13:30	5'	Introduction	Ms. Patricia Lopez , Senior Infrastructure Finance Specialist, World Bank, Spain
13:35	15'	Options for financing energy efficiency projects in the water services sector	Mr. Dilip R. Limaye , Expert Water Consultant, World Bank
13:50	15'	Is the EU Taxonomy relevant for energy efficient water service provision?	Mr. Juan Bofill Maestre , Senior Water Engineer, Projects Directorate, Water Management Division, European Investment Bank
14:05	15'	How to support green start-ups in the water service sector for the delivery of innovations	Mr. Lyubomir Filipov , Strategic Partnerships and Projects Director, Sofia Water, Bulgaria
14:20	40'	Discussion with panel and audience	Moderated by Ms. Patricia Lopez , Senior Infrastructure Finance Specialist, World Bank, Spain Panelists: <ul style="list-style-type: none"> - Mr. Dilip R. Limaye, Expert Water Consultant, World Bank - Mr. Juan Bofill Maestre, Senior Water Engineer, Projects Directorate, Water Management Division, EIB - Mr. Lyubomir Filipov, Strategic Partnerships and Projects Director, Sofia Water, Bulgaria - Mr. Eduart Rumani, National Programme Officer at Swiss Embassy in Albania - Mr. Sokol Xhafa, Acting CEO, Regional Water Company Pristina, Kosovo
15:00		End of session	

Speakers' biographies

- ▶ **Ms. Patricia Lopez** is a senior infrastructure finance specialist with the World Bank's Water Global Practice and the Danube Water Program Leader on the Bank' side. At the Bank, she has worked in providing policy advice around financial and institutional issues to national, regional and local governments, utilities and WSS sector institutions and in preparing, negotiating and managing World Bank lending operations in the water and sanitation and flood management sector. Before joining the Bank, Ms. Lopez worked for different investment banks and consultancy firms advising governments, utilities and private companies in project and corporate finance operations. She has hands-on experience in the design of solutions for the provision of water and sanitation services and the financing of infrastructure, particularly with participation of the private sector and has worked in Latin America and the Caribbean, Europe and Eastern Europe. Patricia holds a M.Sc. in Economics and Business Sciences with a two-year specialization in Financing from Colegio Universitario de Estudios Financieros (C.U.N.E.F), Madrid, Spain.
- ▶ **Mr. Dilip Limaye** is President SRC Global Inc. and has served for over 20 years as a senior advisor to the World Bank on energy efficiency and renewable energy strategies to mitigate climate change impacts. As a Member of the Water Global Practice Energy Efficiency Team, he prepared a Guidance Note on Mainstreaming Energy Efficiency in water and wastewater utilities and developed innovative financing schemes for investments in water utilities. He is currently working on approaches for mobilizing private sector investments. He is the co-author of two World Bank books - Financing Performance-based Contracting Projects in the Public Sector and Leveraging Commercial Financing for Clean Energy Projects. He graduated from IIT Bombay and was awarded the President of India Gold Medal. He. He has completed graduate studies in engineering and business at Cornell University and University of Pennsylvania and the Executive Program on Global Climate Change and Economic Development at Harvard University.
- ▶ **Mr. Juan Bofill** is MSc Civil Engineer, obtained in the Polytechnic Engineering University of Madrid. He is also Master of Business Administration and Master in Project Management of projects financed by multilateral institutions. Currently, he is Senior Water Engineer in the Water Management Division in the European Investment Bank (EIB) and he is the technical responsible of the water sector portfolio in Latin America, some of them located in Argentina. During his professional experience of almost 25 years in the private and public sector, he has been in charge of business development and Project Management always in the water sector. He is currently acting as secretary of the group ST10 (Water and Waste activities) of the [Platform on Sustainable Finance | European Commission \(europa.eu\)](https://www.europa.eu) which currently develops the EU taxonomy. In the EIB, he is also managing the technical aspects of [The Clean Oceans Initiative \(eib.org\)](https://www.eib.org) intended to reduce the Plastics and microplastics discharge into the Oceans. As a recent publication, he has developed the article [Development solutions: Building a better ocean \(eib.org\)](#).
- ▶ **Mr. Lyubomir Filipov** is currently heading the "Strategic partnerships and projects Directorate" within Sofiyska voda JSC, part of Veolia. The main responsibilities of the directorate are related to the overall management and implementation of the Concession contract, the corporate legal affairs and coordination of the interactions with the company's strategic partners and stakeholders, i.e. the municipality of Sofia, the regulator, other state institutions, International financial institutions (IFIs), etc. In addition, the unit is responsible for the preparation and the management of EU funded projects. Mr. Filipov has an in-depth knowledge in structuring and managing public-private partnerships and concession projects.
- ▶ **Mr. Eduart Rumani** joined the Embassy of Switzerland in Albania in January 2005. In his position as National Programme Officer for Infrastructure Services and Climate Change he is involved in addressing aspects related to corporate development/institutional strengthening of public water utilities, improvement of their performance in reaching the agreed targets which pave the way for realization of infrastructure investments in Albania. Mr. Rumani completed post graduate University studies on Integrated Water Resource Management, Berne University of Applied Sciences, Switzerland.
- ▶ **Mr. Sokol Xhafa** has joined RWC Pristina in December 2013 as an engineer for supervision of international projects. In March 2016, he has been promoted in a position of Technical Director and since April 2020 he holds the position of the Acting CEO. Since 2016 he has been working partially as a lecturer at the University of Business and Technology in Pristina. Sokol was chair of the YWP Group

in Kosovo for three years. In 2006 he started his career as an engineer, working in private sector mainly as a contractor of international donors in Kosovo. In addition, he has been delivering many trainings with SHUKOS and SHUKALB including Water Safety Planning, Non-Revenue Water and energy Efficiency.

Creating an Enabling Environment to (De-)Energize the Water Sector: Capacity Building, Policy, and Regulation

Date: Wednesday, 29 June 2022

Time: 15:30 – 17:00

Location: Hotel Rogner, Room Antigonea 1 and 2

Chair: Ms. Elisabeta Poci, SHUKALB

Context and objective

While rising energy prices are primarily impacting technical and financial sustainability of water utilities that are responsible for water service provision, solutions for this challenge can only be found with a joint effort of policy makers, water and energy regulatory bodies, and water service providers through creation of an adequate enabling environment and through coordinated action. The objective of this session is to analyze how integrated policy, regulatory interventions, and capacity building can support a more sustainable water service delivery in the Danube region despite the recent energy crisis.

Session structure

Time	Content	Speaker
15:30	5'	Introduction
		Ms. Elisabeta Poci , Executive Director, SHUKALB, Albania
15:35	15'	Aligning Policies, Institutions and Regulations (PIR) for efficient water service delivery
		Ms. Dambudzo Josephine Muzenda , Senior Water Supply and Sanitation Specialist, World Bank, USA
15:50	15'	Albania Water Sector Modernization Program: An innovative approach to achieve the once in a lifetime water sector reform
		Mr. Klevis Jahaj , Director, National Agency for Water Supply, Sewerage and Waste Infrastructure (AKUM), Albania (tbc)
16:05	15'	D-LeaP – a regional partnership to capacitate the water service sector
		Ms. Vesna Muslic , Chair, Danube Learning Partnership (D-LeaP) Committee Council
16:20	40'	Discussion with panel and audience
		Moderated by Ms. Elisabeta Poci , Executive Director, SHUKALB, Albania
		Panelists:
		- Ms. Dambudzo Josephine Muzenda , Senior Water Supply and Sanitation Specialist, World Bank, USA
		- Mr. Klevis Jahaj , General Director, National Agency for Water Supply, Sewerage and Waste Infrastructure (AKUM), Albania
		- Ms. Vesna Muslic , Chair, Danube Learning Partnership (D-LeaP) Committee Council
		- Ms. Evis Gjebrea , Deputy General Director, Tirana Water and Wastewater Utility, Albania
		- Ms. Alba Zhor , Head of Performance Sector, Albanian Water Resources Management Agency, Albania
17:00		End of session

Speakers' biographies

- ▶ **Ms. Elisabeta Poci** is the Executive Director of the Water Supply and Sewerage Association of Albania (SHUKALB) since 2013. She has been working with SHUKALB for over fifteen years, playing a significant role in building up the professional image of SHUKALB among the stakeholders in the water sector in Albania and the region, as well as in the growth of SHUKALB as a sustainable organization. She has successfully led and delivered several projects in her areas of expertise (in Albania and the Western Balkans). Her most significant assignment with a considerable impact in the water sector in Albania was the successful implementation of the “Sustainable Water Sector Capacity Development in Albania” project as a result of which an institutional Test-Based Certification Program for the staff of water supply and wastewater utilities in Albania was formally established by the Government of Albania. Ms. Poci holds a Bachelor Degree in Environmental Engineering from the Polytechnic University of Tirana and a Master of Science Degree in Environmental and Water Resources Engineering from the University of Texas at Austin, USA, under a Fulbright Scholarship.
- ▶ **Ms. Dambudzo Josephine Muzenda** is a Senior Water and Sanitation Specialist at the World Bank, based in Washington, DC. In addition to leading water investment operations in West and Central Africa, she also leads the Water Global Practice’s global work on policy, institutions and regulation (PIR) for water and sanitation services. She has previously held posts at OECD and the UN Environment Program and has worked on water investment programs and strategic studies covering the Middle-East and North Africa region. Dambudzo holds a Bachelor’s degree from Yale University and a Master’s degree from Harvard Kennedy School.
- ▶ **Mr. Klevis Jahaj** was appointed General Director of the National Water Supply-Sewerage and Waste Infrastructure Agency in October 2021. He is currently leading the water reform program in Albania addressing aspects related to improving the services provided to the citizens, financial and operational performance for all sectors of water utilities. Prior to this, Mr. Jahaj was the director of the Distribution System Operator of Tirana for 7 years focusing on energy reform and customer relation improvement. Jahaj holds an MSc in Finance and Accounting from Faculty of Economics at University of Tirana.
- ▶ **Ms. Vesna Muslic** is the President of Association for Water and Environmental Protection Sector “Aquasan Network in BiH”. She graduated from the Faculty of Mathematics and Natural Sciences at the University of Sarajevo, Department for Mathematics. Ms. Muslic works on developing and implementing programs and measures aimed at improving the organisation, provision and development of sustainable water supply and wastewater services in Bosnia and Herzegovina and South-East Europe and advocates the enabling legal environment and strengthening of individual, organisational and intuitional capacities of water utilities and local governments. Before joining Aquasan Network in BiH, Ms. Muslic worked for the Human Dimension Department within the Organization for Security and Co-operation in Europe (OSCE).
- ▶ **Ms. Evis Gjebrea** joined the Tirana Water and Wastewater Utility in March, 2016. In her position as Deputy General Director she is involved in addressing aspects related to sales and finance policy, as well as representing the Utility to third parties and International institutions. Before joining the Water Utility Ms. Gjebrea worked at the Municipality of Tirana, Ministry of Finance, European University of Tirana and World Bank in D.C and Tirana (as a consultant). Ms. Gjebrea holds the title PhD in Economic sciences from European University of Tirana, Master in banking and finance for development from Bocconi University in Milan-Italy, bachelor and Master in Economy from Academy of Economic Studies in Bucharest-Romania. In 2007 Ms. Gjebrea was enrolled in a one year Advanced Studies Program for Visiting Scholars at the George Washington University in Washington D.C through a scholarship funded by USAID studying Public Administration and Policy.
- ▶ **Ms. Alba Zhori** has been working for more than 5 years in the Water Resources Management Agency. She was previously engaged in the Strategy and policies Unit, recently she is in charge of the Performance Unit. Miss Zhori has a background in Biology from the Faculty of Natural Sciences, Tirana University and holds 2 MSc degrees, in Environmental Biology and Organic Mediterranean Agriculture from Tirana University and CIHEAM Bari, Italy. She has also knowledge in areas such as sustainable use and preservation of water resources, river basin management, climate change, green economy, etc.

2022 Danube Water Forum: Closing Session

Date: Wednesday, 29 June 2022

Time: 17:00 – 17:30

Location: Hotel Rogner, Room Antigonea 1 and 2

Chair: Mr. Winston Yu, World Bank

Context and objective

This session aims to summarize the main messages and ideas coming from the various sessions and reflect upon the main points and key ideas from the Forum to identify future paths for the sector to strengthen the institutional capacities to (de-)energize the water sector in the Danube Region.

Session structure

Time		Content	Speaker
17:00	5'	Introduction	Mr. Winston Yu , Practice Manager, Water Europe and Central Asia, World Bank, USA
17:05	20'	Panel discussion on lessons learned and how to proceed	Moderated by Mr. Winston Yu , Practice Manager, Water Europe and Central Asia, World Bank, USA Rapporteurs: <ul style="list-style-type: none"> - Mr. Walter Kling, President, IAWD, Austria - Ms. Kathia Havens, Program Analyst, World Bank, Austria - Ms. Patricia Lopez, Senior Infrastructure Finance Specialist, World Bank, Spain - Ms. Elisabeta Poci Executive Director, SHUKALB, Albania
17:25	5'	Closing words of co-organizer	Mr. Petrit Tare , President, SHUKALB, Albania
17:30		End of the Forum	

Speakers' biographies

- ▶ **Mr. Winston Yu** is the Water Practice Manager for the Europe and Central Asia Region at the World Bank. He has extensive experience working on technical and institutional challenges in the water sector and has carried out several investment projects in a variety of developing countries (e.g. India, Pakistan, Bangladesh, China, Ethiopia, Ukraine, Armenia, Uzbekistan, Poland). Prior to joining the World Bank, he was a Senior Researcher at the Stockholm Environment Institute (SEI) working on water and climate change modeling studies for river basins in China and California. He also served as a Science Officer at the US Department of State where he worked on water issues in the Middle East. He is currently serving as a technical member of the Water and Society Committee of the American Geophysical Union and serving on the Technical Committee of the Global Water Partnership. He is currently also an Adjunct Professor at the School of Advanced International Studies (SAIS) at Johns Hopkins University where he teaches a course on international water issues in development and on the water-energy-food nexus. He holds a PhD and MS in environmental science and engineering from Harvard University.
- ▶ **Mr. Walter Kling** works for the City of Vienna, at Vienna Waterworks. In 2011 he was appointed as Deputy Managing Director of Vienna Waterworks, a position which he still stays on. He serves as

IAWD Secretary General since 1993 and currently also as IAWD president since 2017. Walter Kling joined the work of the Austrian Water Association and in 1993, when he was delegated to represent Vienna within IWSA. Since the launch of IWA in 2000, Walter Kling supported the development of the new association in the region of Eastern Europe by organizing a number of events. Maintaining an excellent network of contacts, he applied to organize the IWA – World Water Congress 2008 in Vienna. Starting from 2003, the Congress President Walter Kling served with great commitment to secure best circumstances for IWA, IAWD and the City of Vienna to run a successful conference. In September 2010 he was elected IWA – Vice-President, re-elected in Busan 2012 and served in this position until 2014. In 2010 he initiated the development of the Danube Water Program, which was launched jointly by the World Bank and IAWD in 2012.

- ▶ **Ms. Kathia Havens** joined the World Bank in 2015 and the Danube Water Program in October 2019, supporting the roll out of Water Security analytical and advisory activities and overall program administration. Prior to joining the Program, Ms. Havens served as a technical specialist to the Global Water Partnership (GWP, 2018-2019) and the World Bank Water Global Practice (2015-2018). At GWP, Ms. Havens supported the transboundary water program: working on regional capacity building workshops on international water law and governance and the development of the organizations' programmatic approach to transboundary water management. Prior experience at the World Bank includes technical and programmatic support in the fields of transboundary water management, global water security, nature-based solutions, and agricultural water productivity. Ms. Havens holds a Masters in International Environmental Policy from the Fletcher School of Law in Diplomacy.
- ▶ **Ms. Patricia Lopez** is a senior infrastructure finance specialist with the World Bank's Water Global Practice and the Danube Water Program Leader on the Bank' side. At the Bank, she has worked in providing policy advice around financial and institutional issues to national, regional and local governments, utilities and WSS sector institutions and in preparing, negotiating and managing World Bank lending operations in the water and sanitation and flood management sector. Before joining the Bank, Ms. Lopez worked for different investment banks and consultancy firms advising governments, utilities and private companies in project and corporate finance operations. She has hands-on experience in the design of solutions for the provision of water and sanitation services and the financing of infrastructure, particularly with participation of the private sector and has worked in Latin America and the Caribbean, Europe and Eastern Europe. Patricia holds a M.Sc. in Economics and Business Sciences with a two-year specialization in Financing from Colegio Universitario de Estudios Financieros (C.U.N.E.F), Madrid, Spain.
- ▶ **Ms. Elisabeta Poci** is the Executive Director of the Water Supply and Sewerage Association of Albania (SHUKALB) since 2013. She has been working with SHUKALB for over fifteen years, playing a significant role in building up the professional image of SHUKALB among the stakeholders in the water sector in Albania and the region, as well as in the growth of SHUKALB as a sustainable organization. She has successfully led and delivered several projects in her areas of expertise (in Albania and the Western Balkans). Her most significant assignment with a considerable impact in the water sector in Albania was the successful implementation of the "Sustainable Water Sector Capacity Development in Albania" project as a result of which an institutional Test-Based Certification Program for the staff of water supply and wastewater utilities in Albania was formally established by the Government of Albania. Ms. Poci holds a Bachelor Degree in Environmental Engineering from the Polytechnic University of Tirana and a Master of Science Degree in Environmental and Water Resources Engineering from the University of Texas at Austin, USA, under a Fulbright Scholarship.
- ▶ **Mr. Petrit Tare** is the President and a founding member of the Water Supply and Sewerage Association of Albania. From April 1994 until present, he has also been General Director of the Water Supply and Sewerage JSC of Korca. Mr. Tare has a university degree in Hydraulic Engineering, Polytechnic University of Tirana. He has completed postgraduate studies in Water Supply and Wastewater Treatment, Hydraulics, from the Polytechnic University of Tirana, as well as a Master degree in Private Participation in Infrastructure, from the Technical University of Berlin. Petrit Tare has many years of practical experience in the field of water supply and sewerage management. His experience includes both technical design and implementation and general management of a water utility. He has been responsible for the supervision and rehabilitation of water supply networks and pumping stations and also for the institutional strengthening of a water supply and sewerage utility as a whole.

Joint Conference Dinner

Date: Wednesday, 29 June 2022

Time: 19:00

Location: Prestige Resort

Chair: none

Context and objective

The Conference Dinner will be convened jointly with the on “Benchmarking and Asset Management Nexus – Key tools for Regulators and Decision Makers” and will provide conference participants excellent networking opportunities. The Dinner will take place in the beautiful Prestige Resort at the seaside close to Durres.

Transport by bus will be available from the Hotel Rogner at 6pm.

VI. BUSINESS MEETINGS (TUESDAY, MAY 28TH)

IAWD Board Meeting

Note: This meeting is by invitation only.

Date: Tuesday, 28 June

Time: 08:45 to 10:15

Location: Room Antigonea 3

Chair: Mr. Walter Kling, IAWD

IAWD General Assembly

Note: This meeting is open for IAWD members.

Date: Tuesday, 28 June

Time: 10:30 – 12:30

Location: Room Antigonea 2

Chair: Mr. Walter Kling, IAWD

D-LeaP Committee Council meeting

Note: This meeting is open for members of the D-LeaP Committee Council.

Date: Tuesday, 28 June

Time: 13:30 – 15:30

Location: Room Antigonea 2

Chair: Ms. Vesna Muslic, AQUASAN Network

Regulators meeting

Note: This meeting is by invitation only.

Date: Tuesday, 28 June

Time: 14:00 – 15:30

Location: Room Antigonea 3

Chair: Mr. Stjepan Gabric, World Bank

VII. CONFERENCE SUPPORTERS

The organization of the 2022 Danube Water Forum has been made possible through institutional support from:

 **Federal Ministry**
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VIII. LOGISTICAL DETAILS

Conference Venue

Hotel Rogner

Golden Eagle Shpk
Bulevardi Dëshmorët e Kombit 9,
Tiranë 1010, Albania

<http://www.rogner.com/tirana>

Directions from the airport

Hotel Rogner can be reached by Taxi. We recommend [TIA Taxi](#), where you can make your online reservation in advance.

Internet Access

At Hotel Rogner free WIFI access is available. The name is "Rogner Internet Access," no password is required.

Electronic Voting and Questions

During some of the Danube Water Forum sessions an electronic voting system will be in place. Anyone with access to internet (mobile or WIFI), either through a laptop, a tablet or a smartphone, can participate. You are encouraged to make use of this opportunity. To connect to the electronic voting system simply type in your browser pollev.com/danubewaterforum567 or scan the Q/R code below:



Photo Booth at Welcome Reception

We are happy to offer a photo booth for all participants of the 2022 Danube Water Forum. Take a picture, print it, and download the electronic version after the event.

2022 Danube Water Forum Group picture

The Group picture will be taken in the morning break of 29 June. Further information will be provided at the end of the first session.

Conference Dinner

The Conference Dinner will be convened jointly with the conference on “Benchmarking and Asset Management Nexus – Key tools for Regulators and Decision Makers” and will provide conference participants excellent networking opportunities. The Dinner will take place in the beautiful Prestige Resort at the seaside close to Durres on 29 June.

Transport by bus will be available from the Hotel Rogner at 6pm.

Contacts

In case of any problem or question, please contact the organizers at the conference venue or through email:

- ▶ IAWD: Antonia Püspök (puespoek@iawd.at)
- ▶ World Bank: Kathia Havens (khavens@worldbank.org)

GDPR Disclaimer

The event will be fully recorded, and pictures will be taken throughout the event. We reserve the right to use the recording as well as the pictures for publication on our websites (iawd.at, danube-water-program.org, d-leap.org, worldbank.org), and social media channels. By participating in the event, you agree to the disclaimer above.

For further information, please download the data privacy statement of IAWD on our website: www.iawd.at



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