



TECHNICAL ASSISTANCE ON SUPPORT TO REDUCE WATER LOSS WITHIN THE
REFORM OF THE WATER SECTOR IN CROATIA

Trust Fund No. TF073805

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Project carried out with funding by the European Union in cooperation with the European Commission's DG REFORM

Navigating Water Loss & Enhancing Resilience in Croatia

Final Conference for the Technical Support Project to reduce water losses in the
water supply network of Croatia

Zagreb, 21 November 2023

Draft program (speakers t.b.c.)

09:00 Opening

Opening remarks by high-level representatives

- Minister Davor Filipovic, Ministry of Economy and Sustainable Development, Croatia
- Ms. Natalie Berger, Director General, DG Reform, European Commission
- Mr. Jehan Arulpragasam, Country Manager for Croatia, World Bank

Coffee break

10:15 Croatia's water supply status and developments since EU membership

Water directives harmonization, water service provision reform, water losses

- Ms. Elizabeta Kos, Director for Water Management and Sea Protection, Ministry of Economy and Sustainable Development, Croatia
- Mr. Zoran Đuroković, General Manager, Croatian Waters

10:45 National Action Plan to Improve Efficiency and Resilience of Croatia's Water Supply System

Presentation on the main activities and outcomes of the EU funded technical assistance project

- Ms. Ksenija Matošević, Head of Service, Ministry of Economy and Sustainable Development, Croatia
- Mr. Raimund Mair, Senior Water Resource Management Specialist, World Bank
- Ms. Vesna Grizelj Šimić, Consultant, World Bank



11:45 International experiences in water service organization and non-revenue water management

Presentations on international experiences and best practices

- Mr. Gary Wyeth, Secretary and Vice-Chair of the IWA Water Loss Specialist Group, International Water Association (IWA)
- Mr. Francisco Machado, Executive Director, Defining Future Options, Portugal

12:30 Experiences in water loss reduction and non-revenue water management in Croatia

Presentations on experiences from water utilities in Croatia

- Vodovod Pula d.o.o., Pula (*t.b.c.*)
- Zagorski Vodovod d.o.o. Zabok (*t.b.c.*)

13:00 Wrap-up and event closing

- Mr. Stjepan Gabric, Senior Water Supply and Sanitation Specialist, World Bank
- Mr. Mario Šiljeg, Director, Water Institute 'Josip Juraj Strossmayer'

13:30 Lunch