



International Association  
of Water Service Companies  
in the Danube River  
Catchment Area



WSP

# Utility Management Training

## MODULE 6:

## Water Safety Planning and Business Continuity Management (WSP)

### Institutional Partners



**WORLD BANK GROUP**

Water



FACULTY  
OF ECONOMICS  
AND BUSINESS  
ADMINISTRATION



### WSP Module Team

**Module Development Partner:**  
Protectum Solutions

**Trainers:**  
Christian Plohberger

**Competence Partners:**  
Siemens, s::can

**Utility Partners:**  
Vienna Water

**Thematic Support and Materials:**  
D-LeaP WSP Program



## WSP Module Logistics

**Format and Venue:** Four-months module with residential week in Vienna, Austria

**Module timeline:** September – December 2024

**Introductory webinar for the module:**  
Early November 2024

**Core training week:** 25 – 29 November 2024



## WSP Module Outline

The **Water Safety Planning and Business Continuity Management (WSP)** module is the conclusive module within the UMT. It puts a focus on risk management, disaster recovery and related topics. The training includes a practical scenario-based training for decision making under uncertainty.

The WSP program makes the point that risks and hazards for drinking water suppliers and wastewater systems are gradually on the rise, especially when it comes to climate-change-related risks. Also, a few years ago the long-discussed pandemic risk materialized in the shape of the COVID-19 global pandemic. Water Safety Planning and Crisis Management are apt tools to identify and reduce risks, as well as to manage them when they materialize.

The WSP module is specifically suited for decision makers in the water utility industry with the goal of raising awareness for risk and disaster preparedness as well as for incident and crisis-

management methodology as a proven way to manage sudden adverse events in critical infrastructure such as water supply or wastewater treatment. These kinds of events have become more frequent in recent years and the likelihood will even more increase due to climate change, for example droughts, heavy rainfall, flooding, sea level rise, and others.

Being the last module of the UMT, WSP aims to utilize knowledge on assets and operations processes outlined earlier in the program. Also, in addition to the practical component of the training an informal workshop with part of the management team of Vienna Water will help the participants gain a feeling of how the WSP principles are strategically but also operationally implemented in the daily work of a large water utility.

*Note: the WSP module is combined with a series of networking events, graduation-project presentations and overall conclusive UMT discussions.*

Competence  
Partners



SIEMENS  
*Ingenuity for life*

s::can  
Intelligent. Optical. Online.

Utility  
Partners



Vienna Water



Danube Learning Partnership Secretariat  
c/o IAWD Secretariat  
office@d-leap.org  
www.d-leap.org



The Danube  
Learning  
Partnership is  
supported by:



**DANUBE  
WATER  
PROGRAM**  
SMART POLICIES, STRONG UTILITIES,  
SUSTAINABLE SERVICES