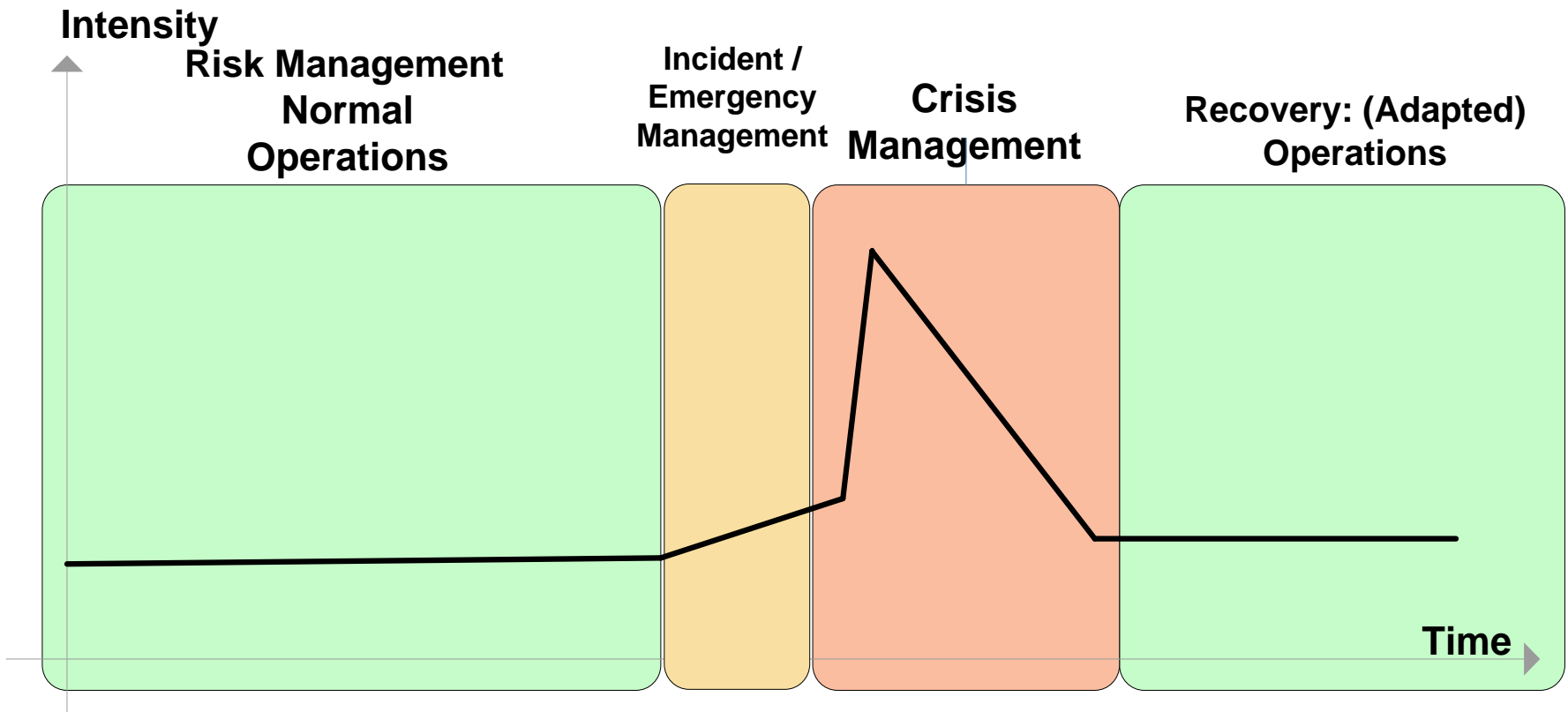# Business Continuity Planning
Prepared Response to Epidemics / Pandemics
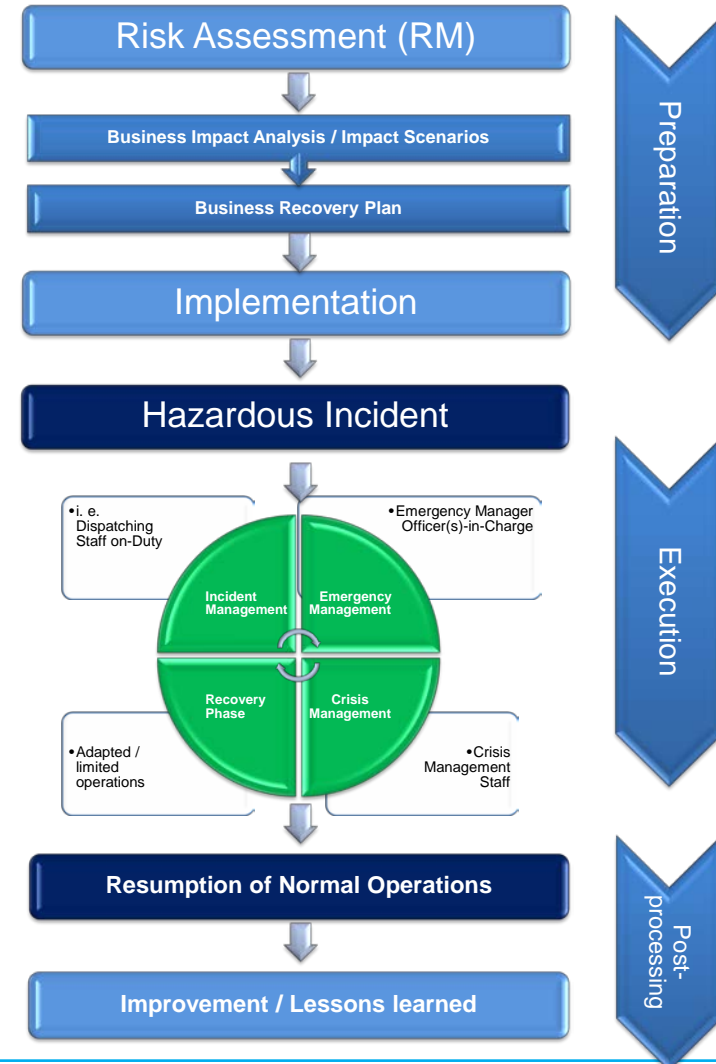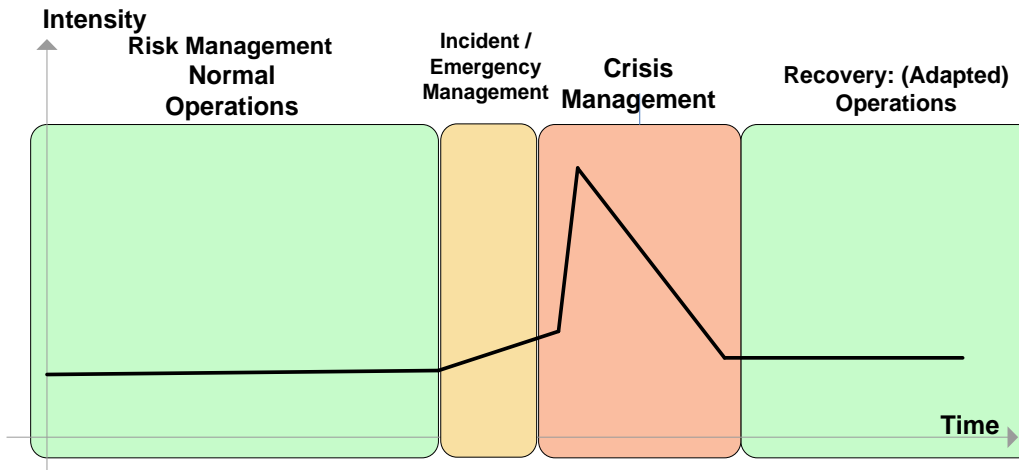
Agenda

- Business Continuity Planning

- Pandemics BCP

- BCP Key Element: Risk Management / WSP

- BSP Key Element: Crisis Management

Business Continuity Planning

Business Continuity Planning

Epidemics / Pandemics BCP: Core Measures

- Technical Contents of a Pandemics Preparedness Plan:
  - Relevant organisations and institutions
  - Minimal requirements of personnel (critical works & services)
  - Identified key personnel and functions in your organization
  - Identified persons with elevated risk
  - Identified functions with elevated risk
  - Specified suitable protective measures
  - Organisational measures

- Communications
  - Information for employees, costumers, consumers. Define communications responsibilities, crisis management
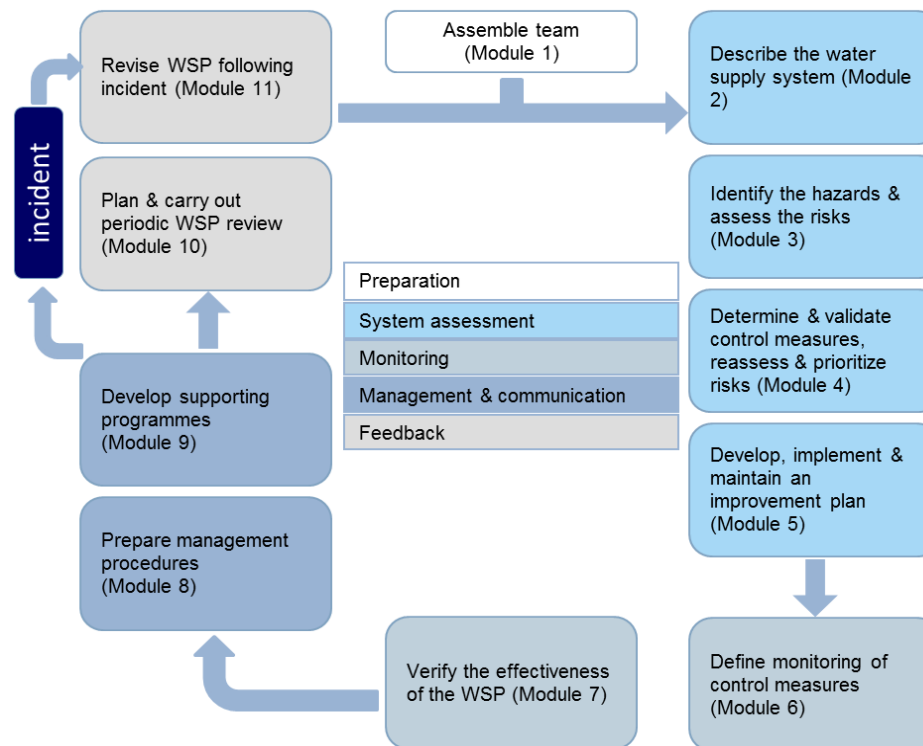
Epidemics / Pandemics BCP: Phased Approach

- Define phases of epidemic / pandemic
  - Compatible with your national pandemics plan
  - Compatible with your regional / municipal pandemics plan
  - Compatible with your own organisation

- Sample phases:
  - **Phase 1:** pandemic breaks out somewhere in the world
  - **Phase 2 a:** first case in your country
  - **Phase 2 b:** first case in your city / region
  - **Phase 3:** mass infections and / or first pandemic case in your own organization
  - **Phase 4:** recovery phase

→ Use available Crisis Management tools / methodology

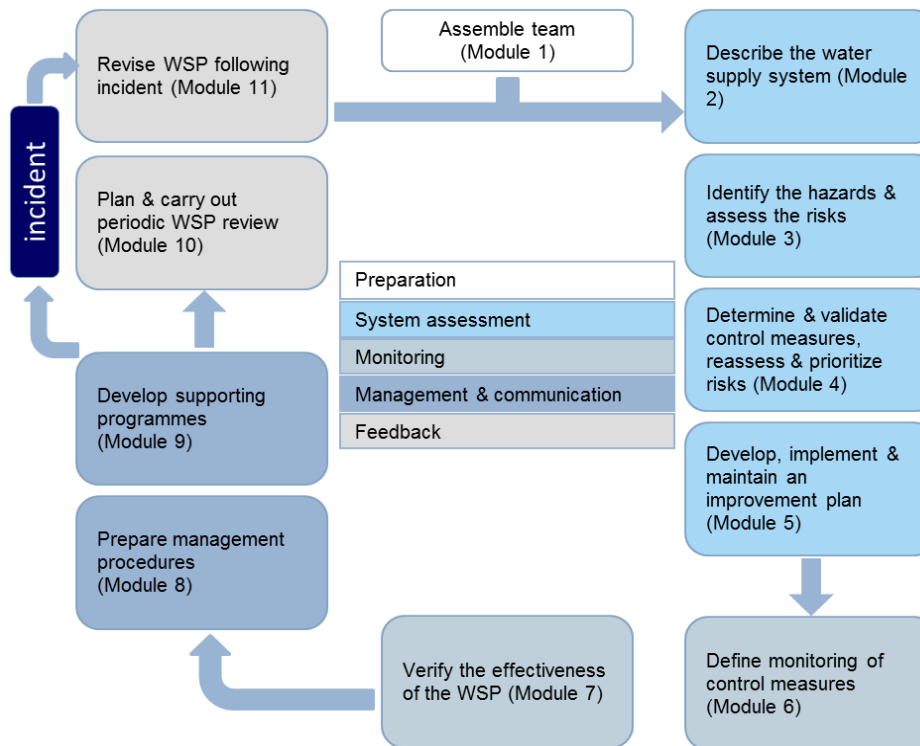# BCP Key Element:
Risk Management / WSP

- ## **Water Safety Planning**

BCP Key Element:
Risk Management / WSP

- **Water Safety Planning**

BCP Key Element:
Crisis Management

- **Crisis Management**
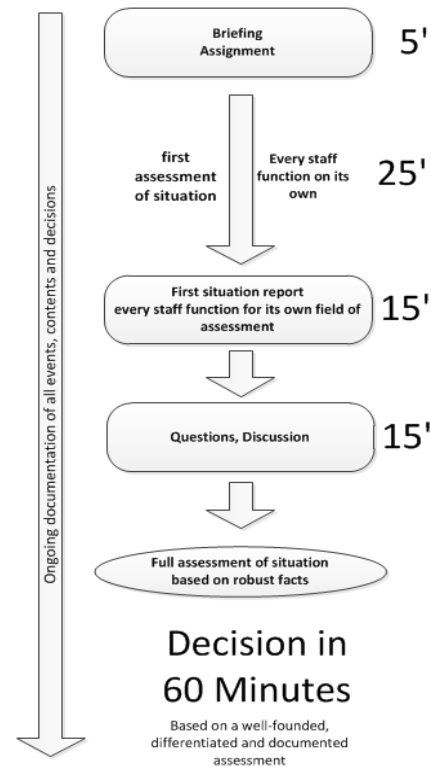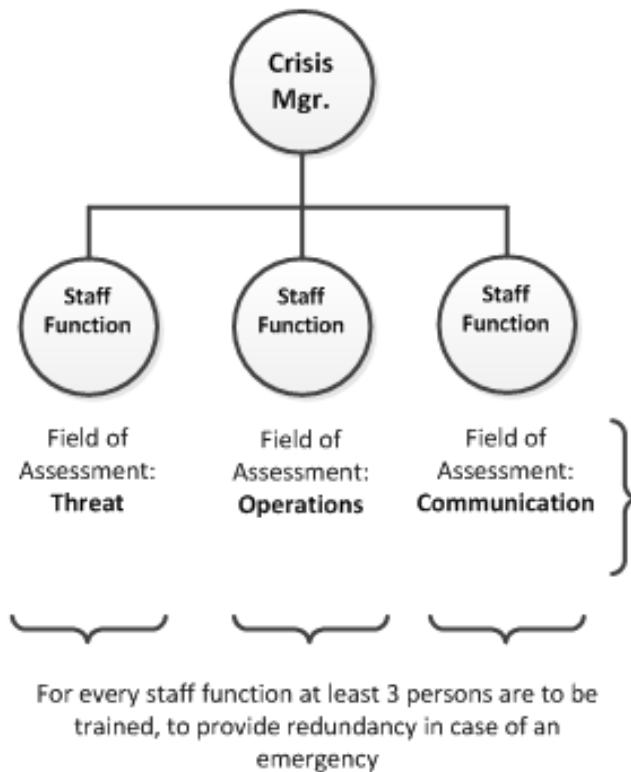
References

- ISO 22301 Business Continuity Management
- EN-15975-1 Crisis Management
- EN-15975-2 Risk Management

Thank you

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