#### **ONLINE WEBINAF**

organized by



# NAVIGATING EARLY CAREERS:

Challenges and Opportunities for Young Water Professionals in the Western Balkans

TUESDAY, NOVEMBER



18TH



15:30 - 17:00 CET

#### Speakers:



Nikola Stevanović
Master of Water Science and
Engineering



Almasa Muminović Bachelor of Microbiology



Ksena Malaj
Bachelor of Environmental
Engineering



Maša Tepavčević
Bachelor of Chemical
Engineering



Tanja Krsteva

Bachelor of
Biochemistry



Qëndresa Berisha Master of Environmental Engineering

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# Introduction



Nikola Stevanović

Master of Water Science and Engineering

YWP from Serbia



Almasa Muminović
Bachelor of Microbiology
YWP from Bosnia and
Herzegovina



Bachelor of Environmental Engineering YWP from Albania

Ksena Malaj



Maša Tepavčević

Bachelor of Chemical Engineering

YWP from Montenegro



Bachelor of Biochemistry

YWP from North Macedonia

Tanja Krsteva



Qëndresa Berisha

Master of Environmental Engineering

YWP from Kosovo









# Overview

From Education to First Employment

Q&A

Career
Development and
Professional
Growth

Q & A

Equality,<br/>Inclusion and<br/>Recognition

Q&A









## 1. From Education to First Employment – Bridging the Gap

- Challenges in choosing and applying to Master's/PhD programs abroad;
- Importance of internships and practical experience;
- Adapting academic knowledge and overcoming barriers to enter the job market;
- Difficulties in securing the first professional job in the water sector;



Nikola Stevanović Almasa Muminović









#### **The Journey Toward Studying Abroad**

Choosing the Right Path – From Uncertainty to Opportunity

- Competitive academic background *Mathematical Grammar School, Belgrade* ~40% of classmates went abroad after high school, ~25% later for Master's studies
- BSc at University of Belgrade gained diverse practical experience through multiple internships (Serbia, Bosnia and Herzegovina, Austria) and roles as Student Mentor and **Student Teaching Assistant**
- Joined the Flood Risk Management MSc a joint program of 5 universities (TU Dresden, IHE Delft, FAU, UPC Barcelona, University of Ljubljana)
- Each step required exploring new opportunities, adapting to different systems and cultures, and stepping outside your comfort zone – a process that builds courage and independence
- In your 20s, there will be a plane taking you away from home (either for studies or for work), take that plane!



Finding your path is not a straight line — it's a process of exploration!









#### **Challenges in Applying – Lessons Learned**

#### Applications as a Learning Process

- ✓ As graduation approaches, many students feel lost or uncertain about career direction and that's completely normal
- ✓ Choosing an MSc program is just the start that requires a lot of research
- ✓ The application process is often bureaucratic and time-consuming (motivation letters, recommendation letters, transcripts, English certificates)
- ✓ The main challenge: securing scholarships, which are often decisive for students from the Western Balkans
- ✓ Looking back, applying for my MSc was an excellent training for current PhD applications

Through every application you build up your skills — do not take failure personally, it's all part of the process!



1.From Education to First

**Employment** 

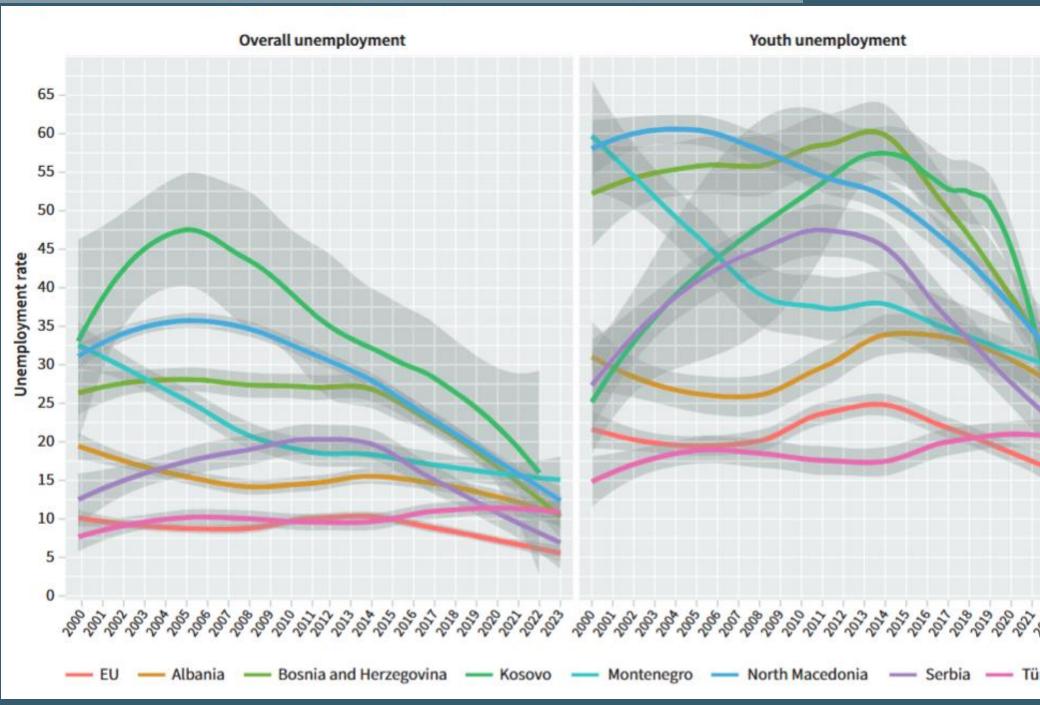






#### From Academic Knowledge to Professional Practice: Overcoming Barriers

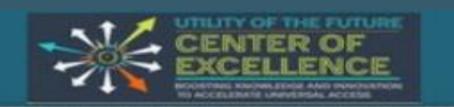
- oThe youth unemployment rate in the region remains significantly higher than the overall unemployment rate, signaling persistent challenges in the school-to-work transition.
- oThis persistent gap reflects structural barriers for young people entering the labour market.



Total unemployment by age group, 2000–2023, %

Eurofound (based on World Bank data, 2024)

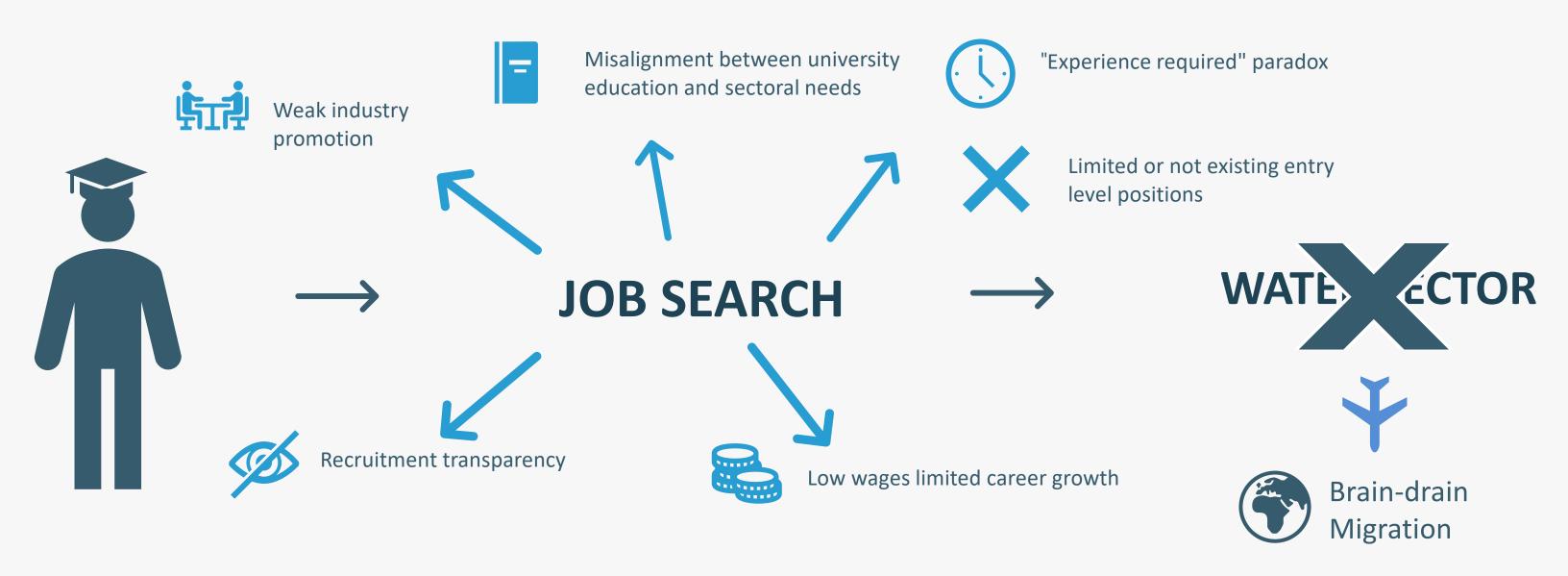








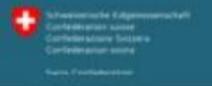
#### **Entering the Water Sector: Barriers to the First Professional Role**



Across the Western Balkans, high youth unemployment and outward migration are not just social statistics—they reflect the cumulative effect of limited entry pathways and unmet career expectations, draining the sector of its most valuable resource: its young professionals.









#### **Discussion: From Education to First Employment**

- How did internships (or lack of them) impact your readiness for your first job?
- For those who considered studying abroad: what were the main challenges and benefits you experienced?
- Which of mentioned challenges have you personally faced?
- Do you have any tips or experiences to share when it comes to entering the water sector?











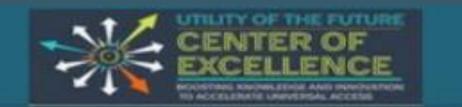
## 2. Career Development and Professional Growth

- Building on the first job experience: Navigating early responsibilities and expectations
- Access to mentorship, knowledge transfer and professional guidance
- Key areas related to professional growth
- Opportunities for knowledge development



Maša Tepavčević Ksena Malaj







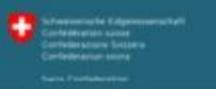


#### **Building on the First Job Experience**



- Transition from theory to practice
- Understanding workplace expectations
- Taking ownership of early responsibilities
- Key learnings: adaptability, communication, initiative







#### Access to Mentorship, Knowledge Transfer & Professional Guidance



- Mentorship builds confidence and direction
- Learning through shared experience

✓ Stay curious, stay engaged!

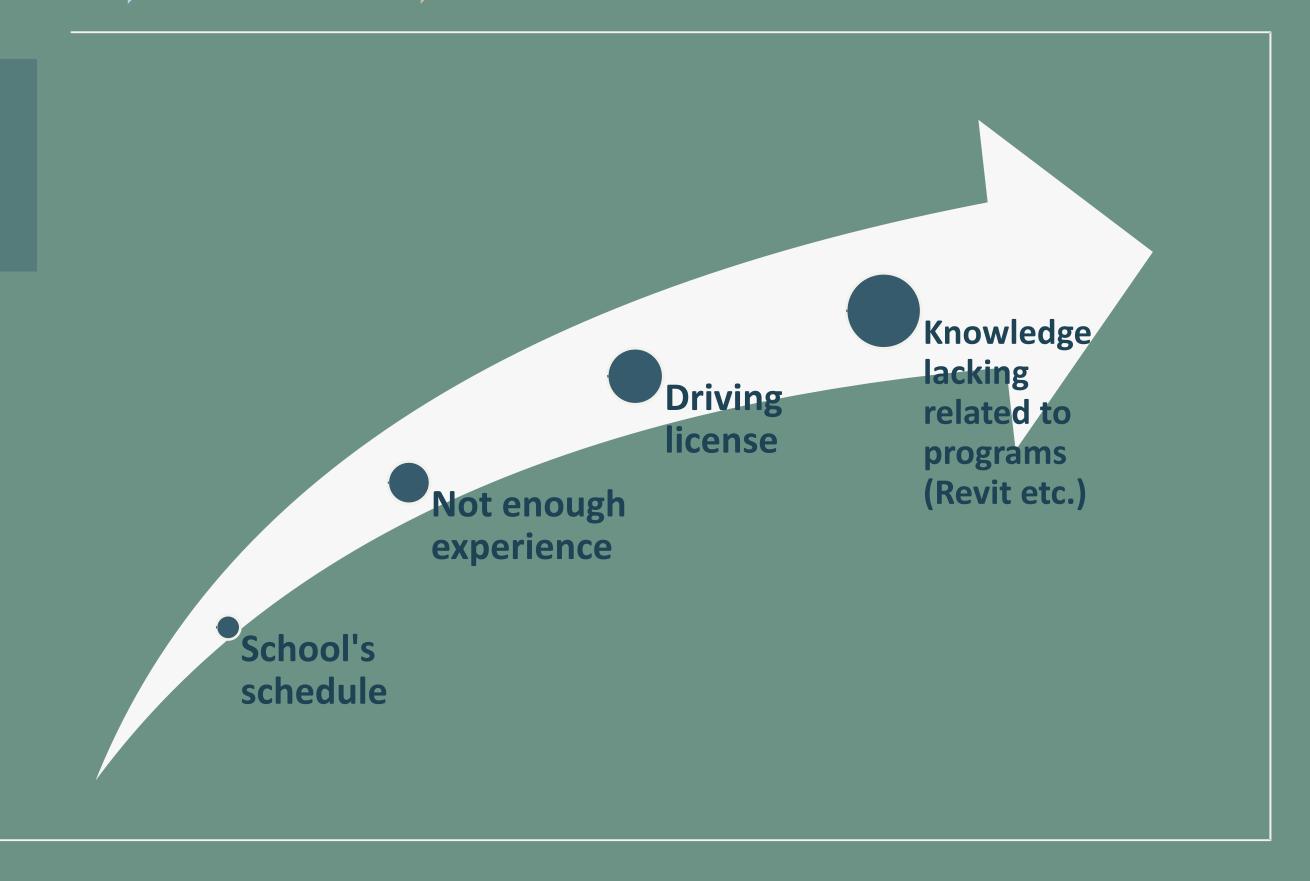


















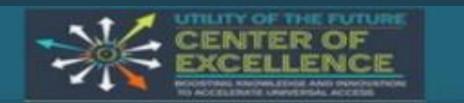


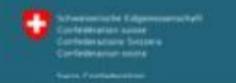
# Why Water Sector?

•No need for a license/certification to work in the sector

More space for young professionals









### Key Areas related to Professional Growth

Networking

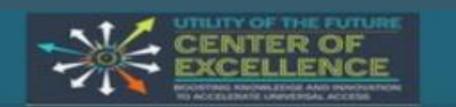


Soft Skills

Communication
Time Management
Adaptability

KnowledgeDevelopment

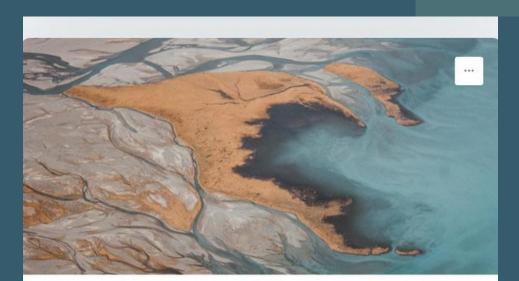








#### **IHE DELFT INSTITUTE**



MOOC

**Delta Planning and Management** 



OpenCourseWare

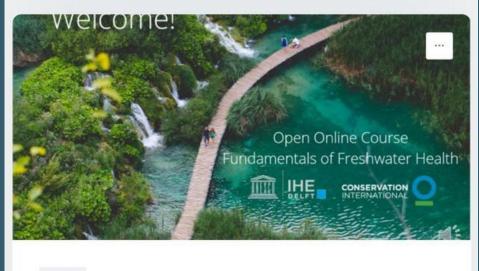
Understanding climate change basics

### **Knowledge Development**



Open Educational Resources

Water Transport and Distribution

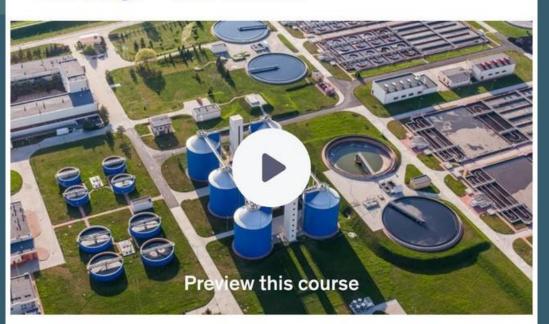


MOOC

**Fundamentals of Freshwater Health** 

#### **UDemy**

Other Design > Water Treatment



The Complete Course in Water and Wastewater Treatment

# Drinking Water: Fundamentals and Operation

Conventional Potabilization: Oxidation, Coagulation, Flocculation, Sedimentation, Filtration, and Disinfection.









#### Discussion: Career Development and Professional Growth

Which soft skills do you think are more useful in the workspace?

Did any course spark your interest? If yes, which one?











# 3. Equality, Inclusion and Recognition in the Water Sector

- Promoting Gender Equality and Supporting young women in decision-making
- Ensuring fair recognition of contributions for all Young Professionals
- Addressing job insecurity and unstable employment conditions
- Creating an inclusive and supportive work culture for the next generations of water professionals



Qendresa Berisha Tanja Krsteva









#### **EQUALITY, INCLUSION AND RECOGNITION IN THE WATER SECTOR**

#### A definition:

#### **EQUALITY:**

Opportunity, fair access and support

#### **INCLUSION:**

A sense of belonging, voice and decision-making authority

#### **RECOGNITION:**

Acknowledging, identifying or giving official approval or appreciation to someone for their qualities, achievements, status.



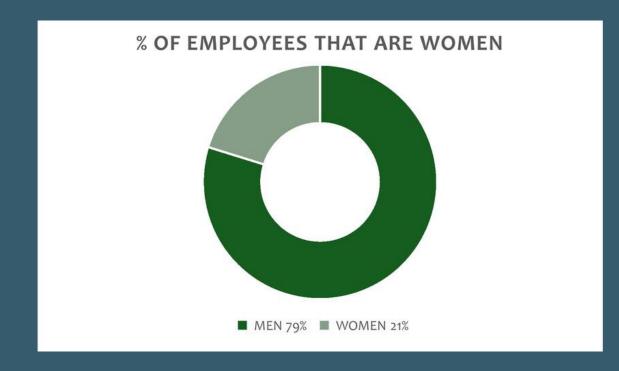


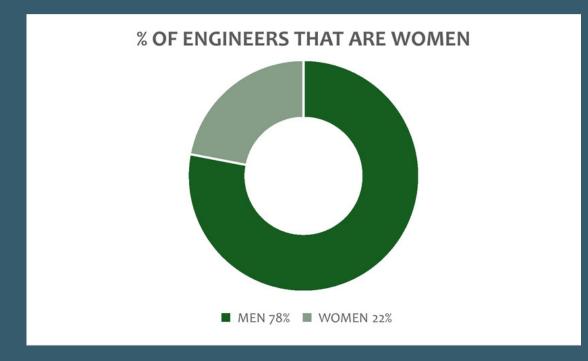


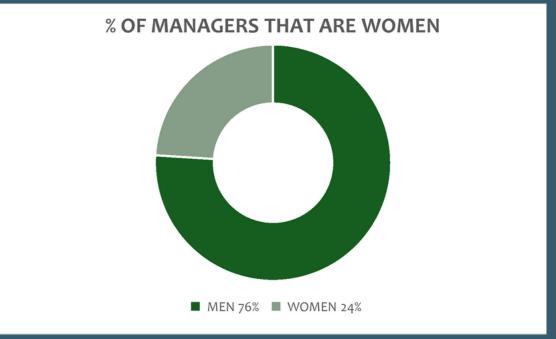


#### PROMOTING GENDER EQUALITY IN THE WATER SECTOR

#### Did you know that water jobs globally are almost entirely dominated by MEN?





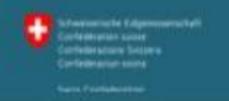


Source: world bank, Women in water Database 2024.

To tackle water and sanitation challenges, scarcity, and climate change, water institutions must modernize and build a skilled, diverse workforce that includes **WOMEN**.









#### Uneven waters: gender inequality across the Western Balkans





#### Bosnia and Herzegovina,

• Men hold 82% of engineering and 90% of IT roles. WOMEN represent 26% of staff in water utilities

#### **North Macedonia**

• WOMEN make up 31% of technical undergraduates, but only 11% of employees in the water and wastewater sector

#### Serbia

WOMEN account for 19% of staff in water utilities

#### **Albania**

• WOMEN hold 15% of operations roles, in Tirana water companies.

#### Kosovo

• WOMEN hold 12% of operations roles respectively and none in upper or top management.

It's time to take actions!











# Support systems and role models



#### **EMPOWER WOMEN IN THE WATER SECTOR**

Young women's growth and leadership in the water



















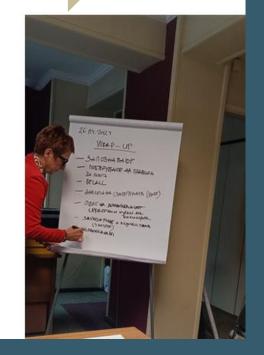


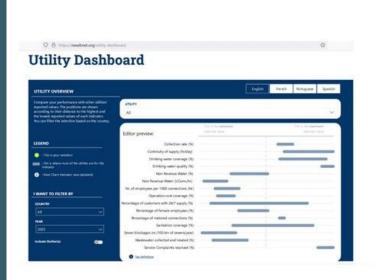
#### 1.From Education to First **Employment**

2. Career Development and **Professional Growth** 

#### 3. Equality, Inclusion and Recognition













Tanja Krsteva, BSc in Biochemistry, Faculty of Natural Sciences and Mathematics at the University "St. Cyril and Methodius" in Skopje.

My career is built to protect the environment, public health, and sustainable water systems. Professionally, as a Department Manager at a Drinking Water Plant in PUC's Sveti Nikole, North Macedonia, I am responsible for:

- . Supervision of water treatment systems
- · Conducting biochemical laboratory tests
- · Monitoring mechanical and technological processes
- · Ensuring compliance with public health and safety standards





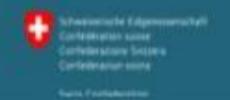
















Platform collaboration



VET in the Local Association will make you one step forward to your first job in the Water Sector



Structured Internship between your Local and Regional Association



**Clear career pathways** 









# Mapping job insecurities and unstable employment conditions

Employment type and contract:
Temporary, fixed-term, seasonal contract
or permanent

Legal and policy content:

Minimum wage by job

position, social safety for underemployment

workers

Organization factors: transparent communication and mentorship programs.

Beneficial for the employee and for the company's future

Income and benefits:
Health insurance, retirements
plan and paid leave

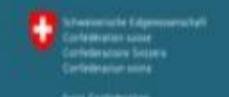
Perception or psychological factors: fear of losing the job due to political structure in the sector, or process of the automation

Career opportunities:
Limited promotion,
lack of advancement projects, developed
trainig program provided by company

Source://wbwaterdata.org/breakingbarriers/en/home/









#### **OUTREACHING**

Our goal is to strengthen YWP leaders across all Western Balkan countries by providing capacity-building training and visibility platforms.

Expected result: Socializing and connecting with the same group from the region and beyond, better and easier communication, and joint development and ideas.

Successful examples: IAWD conference in Vienna (WB Utility of the Future MASTER program, link between Junior Water Professionals Western Balkan and

YWP from Country Association, peer-to-peer exchanges IAWD, YWP in Utility of the Future)









#### **PREPARATION**

Increasing gender equality in the water sector is essential to achieve the 2030 AGENDA FOR SUSTAINABLE DEVELOPMENT.

The World Water Assessment Program analysis led by the UN experts, UNESCO, and other stakeholders, shows that progress is off track.

"Gender Inequalities in water remain widespread and hinder global sustainable development efforts"



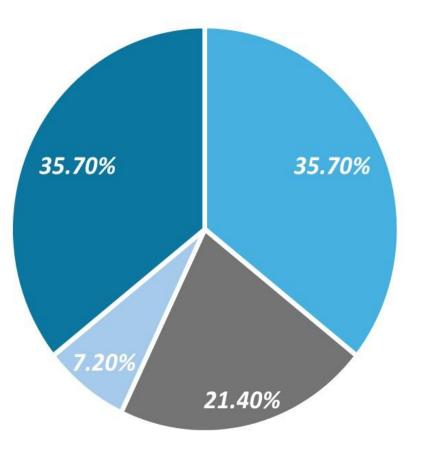






# Important factors who keep employees in Utilities

#### Motivation for work in the Water sector





■ Safe work environment

Regular salary

Opportunities for career advancment









# Creating an inclusive and supportive work culture

https://wbwaterdata.org/breakingbarriers/en/home/

https://www.iawd.at/eng/libraryresource/1097/details/w/0/securing-the-future-of-water-in-the-balkans-a-young-water-professionals-perspective

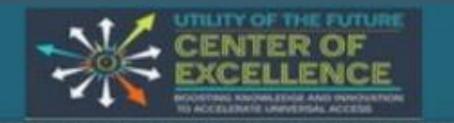
Companies with more gender diversity are more likely 21 % to perform on profitability

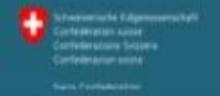
Women tend to express themselves more eloquently, also have a detail-oriented approach, and their soft skills such a empathy and emotional intelligence is making the workplace better place for work.

Only 18% of water utility staff are women (2019). Few women choose technical careers- only 38% of STEM graduates worldwide are women

According new IBNET data for 23 Balkan Utilities. 23,6% are women employees in Bosnia and Herzegovina, 23,12% Albania, 15,27%Kosovo, 21,42% N. Macedonia, 32,44% Serbia









• Although, still relatively low, there is visible growth for women in several countries (e.g., Albania, Serbia, and North Macedonia).

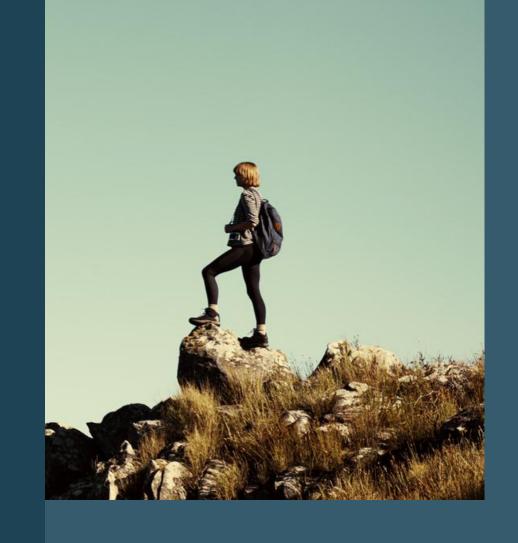
• Some Western Balkan countries are slowly closing the gap with the EU average youth employment situation.





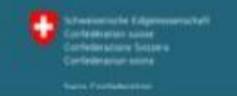


Key Areas Related to
Companies and
Decision-Makers for
Water Sector
Professional Growth?











# Increase the number of Young Professionals and make gender inclusion a core business goal.

We should ACT now for the FUTURE OF WATER.

By investing in YWPs, we are fostering inclusive workforce strategies to secure a sustainable and innovative future for the water sector.







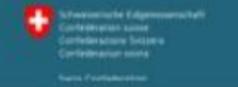


Discussion: Equality, inclusion and recognition in the Water sector











We can secure the future of the water sector by empowering the next generation through inclusion and stability!

Thank You!



Email

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LinkedIn

<u>Western Balkan Junior Water Professionals</u>







