



30 – 31 May 2023, Vienna, Austria

UBP DANUBE HUB WORKSHOP



Gathering of leading utilities
in the Danube region

Peer to peer support for
performance improvement

Network meeting of UBP
Danube Hub

Supported by:



Introduction

IAWD is pleased to announce the UBP Danube Hub Workshop to be held in Vienna, Austria on 30-31 May back-to-back with the 2023 Danube Water Conference on 31 May to 2 June.

Languages of the workshop

Working language of the workshop is English.

Workshop participants

The workshop will gather the participating utilities of the UBP Danube Hub to exchange their benchmarking results, discuss best practices and allow for networking. The recommended number of participants per utility is two, although the Utility Coordinator should definitely participate.

Costs of participation at the workshop

The fees for participation in the workshop are covered by the UBP registration fee. All participants need to cover their own travel and accommodation costs.

Venue of the Workshop

The workshop will be hosted in the premises of the World Bank office, Praterstrasse 31/1. The office is located directly at a Metro Station, “Nestroyplatz” – Metro line U1 (red). This metro line has a stop at the Main Train Station. Take the U1 (red) at the Main Train Station (Südtiroler Platz) into direction “Leopoldau” and you get out at the stop “Nestroyplatz” (5 stations).

Accommodation

The workshop organisers have not pre-booked any rooms. Please make your own arrangements in a timely manner. In case you plan to also visit the 2023 Danube Water Conference, please consult the Logistical Guideline on the [event's page](#) for further information on accommodation options close the conference venue.

UBP Danube Hub CEO dinner

The UBP Danube Hub CEO dinner will be organized on 30 May along with the awarding of certificates for benchmarking coordinators and their utilities. If you have special dietary request, please inform us while registering for participation.

Registration

Participants of the UBP Danube Hub will receive a dedicated invitation to join the workshop including the information how to register.

Information

Further information on the workshop including the Agenda can be found on the [event's page](#)! For further inquiries please contact us at thedanubehub@d-leap.org

Event Agenda

Tuesday, May 30, 2023	
08:00 – 09:00	Registration
09:00 – 10:00	<u>Opening of the UBP Danube Hub Workshop</u>
09:00 – 09:10	Welcome by Walter Kling, IAWD
09:10 – 09:50	Introduction waltz of participants using UBP reports
09:50 – 10:00	The future of the Utility Benchmarking Program (Pollev Exercise)
10:00 – 10:30	Coffee break
10:30 – 12:30	<u>Mitigating climate change by reducing water losses and energy consumption</u>
10:30 – 10:45	Challenges in dealing with NRW and energy costs in the region
10:45 – 11:35	Examples of NRW reduction and management
11:35 – 12:25	Examples of Energy Efficiency and Energy Independence
12:25 – 12:30	Summary and conclusions
12:30	Photo session – joint photo
12:35 – 13:45	Lunch
13:45 – 15:30	<u>Aggregation and cooperation of utilities in the Danube region</u>
13:45 – 14:20	Lessons from previous utility aggregation reforms
14:20 – 14:55	Challenges from ongoing utility aggregation reforms
14:55 – 15:25	Collecting ideas to improve cooperation among UBP utilities
15:25 – 15:30	Summary and conclusions
15:30 – 16:00	Coffee Break
16:00 – 17:30	<u>Strengthening internal and external communication of UBP results</u>
16:00 – 16:30	Communicating targets and achievements of KPIs within a utility
16:30 – 17:00	Accelerating communication between utilities and their owners
17:00 – 17:25	Decision Makers Report as an UBP tool for enhancing exchange
17:25 – 17:30	Summary and conclusions of the workshop
19:00 – 22:00	CEO Dinner and Awards ceremony
Wednesday, May 31, 2023	
09:00 – 12:00	Study tour to Vienna Wastewater Treatment Plant (Summoning at the WWTP entrance – see chapter “Study Tour” for directions)