

# IAWD

## 27 years of cooperation in the Danube region

Philip Weller, Head of Technical  
Secretariat, IAWD

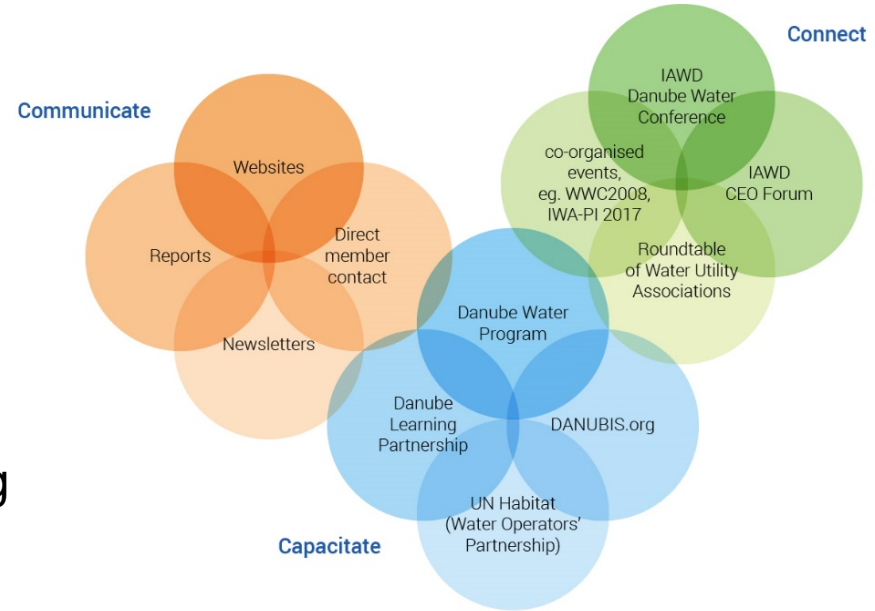
# IAWD – Who we are



- Founded in 1993
- IAWD has established a strong network of cooperation in the region's water sector
- IAWD has utility, association and institutional members in 16 countries

# IAWD – What we do

- IAWD **communicates** through its digital service platform, regular newsletters, direct member contacts as well as reporting
- IAWD **connects** the water service community by organizing a variety of events to enable peer to peer networking
- IAWD **capacitates** water sector professionals by offering capacity building activities and programs such as the Danube Water Program and the Danube Learning Partnership



# The Voice of the Danube

- IAWD has recently re-launched its web presence as „The Voice of the Danube“
- Register yourself at <https://www.iawd.at/#registration> to unlock all features, including
  - contribution to events/library/business opportunities
  - the full online content
  - Regular updates via the weekly digest and the electronic newsletter



# The Danube Water Program



- Fosters a common understanding of the state of the water sector throughout the region;
- Promotes an informed policy dialogue around the core challenges facing the sector;
- Strengthens the technical and managerial capacity of the sector's utilities and institutions

# The State of the Sector

- The SoS report is a flagship World Bank product under the DWP and covers 16 countries of the Danube region
- First issue in 2015 with an update in 2018
- Final report available at <https://sos2018.danubis.org/>






# The Danube Water Conference and Forum

- Annual event since 2013
- Became a key event for sector's stakeholders
- Next edition: October 2021





# Benchmarking Activities

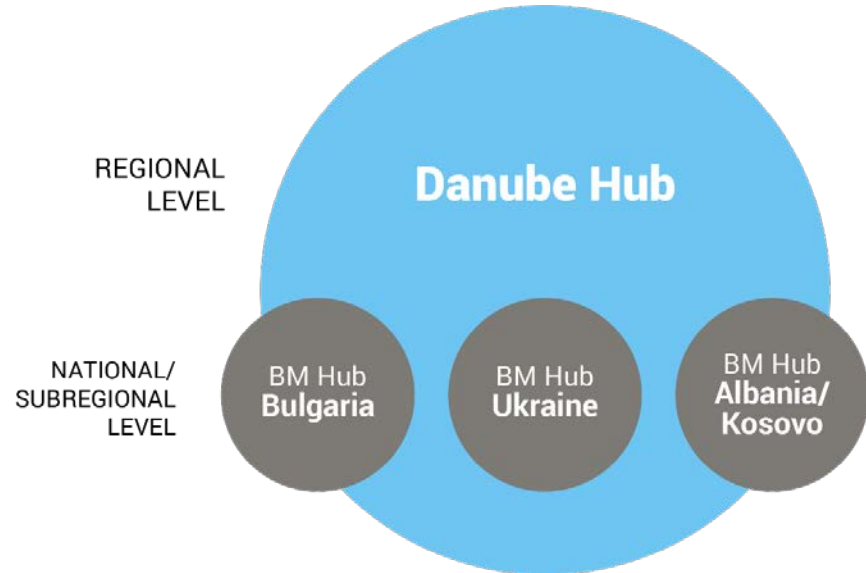
Activity	Tool	Technical partner	User
Uniform PI data collection	DANUBIS DCM		Regulator and national association
Utility Benchmarking Program	Regional Danube Hub		Utility
	National/subregional Hubs		Utility
Regional public PI database			Public



# UBP and the Danube Hub



- Utility Benchmarking Program is a D-LeaP foundation program
- supports utility companies in
  - identifying areas, where performance improvement is needed
  - utilities collect information about themselves and compare the results to several performance indicators from other companies



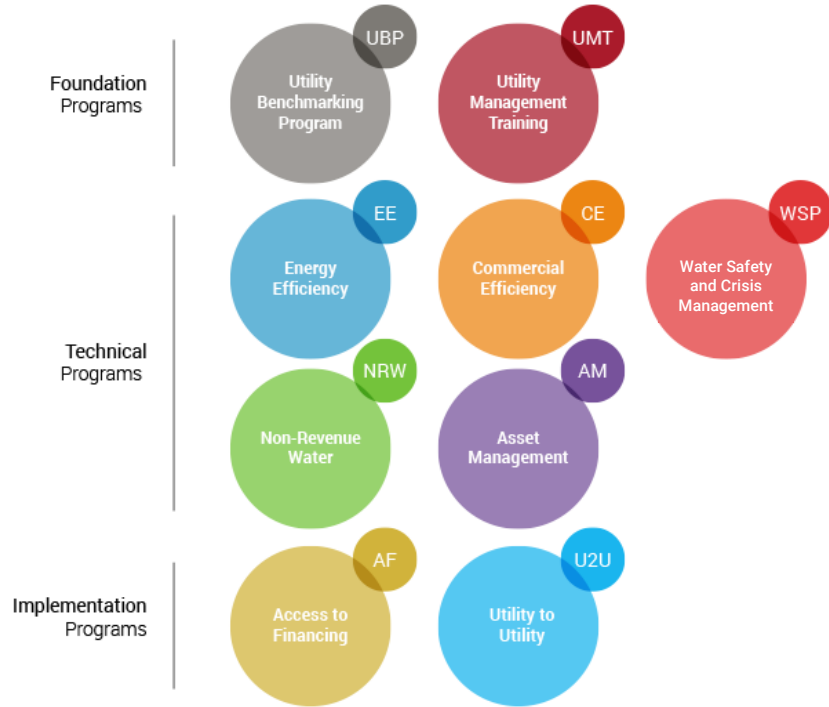
# The Danube Learning Partnership



[www.d-leap.org](http://www.d-leap.org)

- Roundtable of national water utility associations established D-LeaP as integrated, sustainable and effective capacity building partnership
- D-LeaP offers to participating utilities and sector professionals a comprehensive set of learning and capacity building programs

# Capacity Building Philosophy



- Programs are
  - developed regionally by Technical Partners, which train the local trainers
  - and delivered at national level by water utility associations and local partners (the Hubs) in national language
- Continuous Improvement Cycle

[www.d-leap.org](http://www.d-leap.org)

# Water Safety and Crisis Management

- Novel Approach
- Strong Focus on Practical Implementation
- Universally Applicable (small to large water suppliers)
- Updated in 2020 to increase the focus on pandemics



# Thank you!