





Utility Management Training: A master class for holistic management in the water sector

25 November 2020, 14:00 – 15:30 CET

Location:

virtual

Objective: The need to support and enhance the management culture in the water utility sector is undisputed. Utilizing the already-developed D-LeaP programs (www.d-leap.org), IAWD with the support of the World Bank in the frame of the Danube Water Program has developed the Utility Management Training (UMT) to "equip" current and future water-sector managers with tools and techniques to support their decision making.

This event will showcase the structure and logistics of the Utility Management Training and introduce the academic, utility and competence partners, which support the program delivery.

GDPR disclaimer: The event will be fully recorded. We reserve the right to use the recording for publication on our websites (iawd.at, danube-water-program.org, dleap.org, worldbank.org), and social media channels. By participating in the event, you agree to the disclaimer above.

For further information, please download the data privacy statement of IAWD on our website: www.iawd.at

Registration: To join the meeting, please register yourself <u>here</u>.







AGENDA

Time	Session Details	Responsible Person(s)
14:00 – 14:10	Welcome and introduction	
	Welcome wordsAgenda and objectives	Mr. Walter Kling, IAWD President and Mr. Raimund Mair, World Bank
14:10 – 14:30	UMT: A master class for holistic management in the water sector	
	 Presentation of the Utility Management Training featuring the content and the logistics around the program 	Mr. Radoslav Russev, D- LeaP consultant and Ms. Katerina Schilling, IAWD
14:30 – 14:45	Meet our Academic and Utility Partners	
	- Academic Partner: Sofia University, Faculty of Economics & Business Administration - Utility Partner: Sofia Water Litility Partner: Energie AC Rehemia	Mr. Atanas Georgiev, FEBA, Sofia University Mr. Lyubomir Filipov, Sofia Water Mr. Filip Wanner,
	 Utility Partner: Energie AG Bohemia 	Energie AG Bohemia
14:45 – 14:55	Meet our Trainers	
	 Financial and Organizational Management 	Ms. Sylvia Dimova, Consultant
	 Energy Management and Energy Efficiency 	Mr. Albert Williams, Econoler
14:55 – 15:05	The benefits of joining the UMT	Moderated by Mr. Philip
	Learn from experienced utility managers why the UMT will make a difference to your career:	Weller, Head of IAWD Technical Secretariat
	Ms. Evis Gjebrea, Tirana utilityMr. Teodor Popa, Brasov utility	
15:05 – 15:20	Everything you want to know about the UMT – Q&A Session	Moderated by Mr. Philip Weller, Head of IAWD Technical Secretariat
15:20 – 15:30	How can I enrol to the UMT?	Ms. Katerina Schilling, IAWD
15:30	Closing of the meeting	