Project Methodology
of an IAWD Asset Management Regional Services Hub

Project Methodology

Project Methodology enable step-by-step Utility work in all of project phases, depends on particular Utility's maturity in a sense of committed resources and actual progress.

The IAWD-AM Hub will provide the following services (shown in Figure below)

- Utility Assessment & Recommendations
- Regular Management Reporting
- On-line access to GIS data & reports
- Direct support though CRM and assistance
- Workshops & training per phase
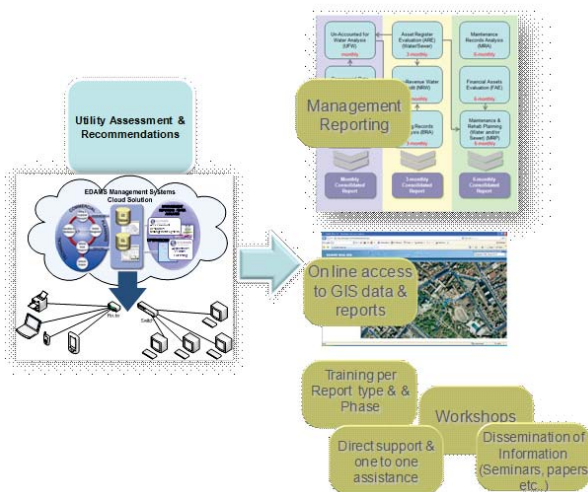- Dissemination of information through Seminars, papers etc.

Methodology enforce step-by-step approach i.e. on-the-job training of participating utility people.

General Scheme of Project activities layout

Project Activities

Project activities includes:

- Dissemination of methodology to facilitates the generation of Management Reports based on technical and commercial inputs.
- Management guidance to interpret Management Reports and formulate appropriate decisions
- Assistance to participating utilities in creating effective management reporting at all levels
- Utility performance assessment through the involvement of experts to perform analysis and to identify appropriate corrective and proactive measures

First Workshop was held on Jun 28th on Pale, Jahorina, BIH, with presence 15 utility representatives i.e. 34 participants.

Working atmosphere from the First Workshop

Project Outputs

The main project output will be extended in the following ways:

- The dissemination of AM knowledge in the region through the establishment of a regional IAWD AM hub and cooperation and interaction with other networks
- Exchange of best practices between the waterworks companies in the Western Balkan region
- Dissemination of products developed in the scope of this project in the public domain, as training materials (presentations slides, written materials), presentation at a regional visibility events, etc.