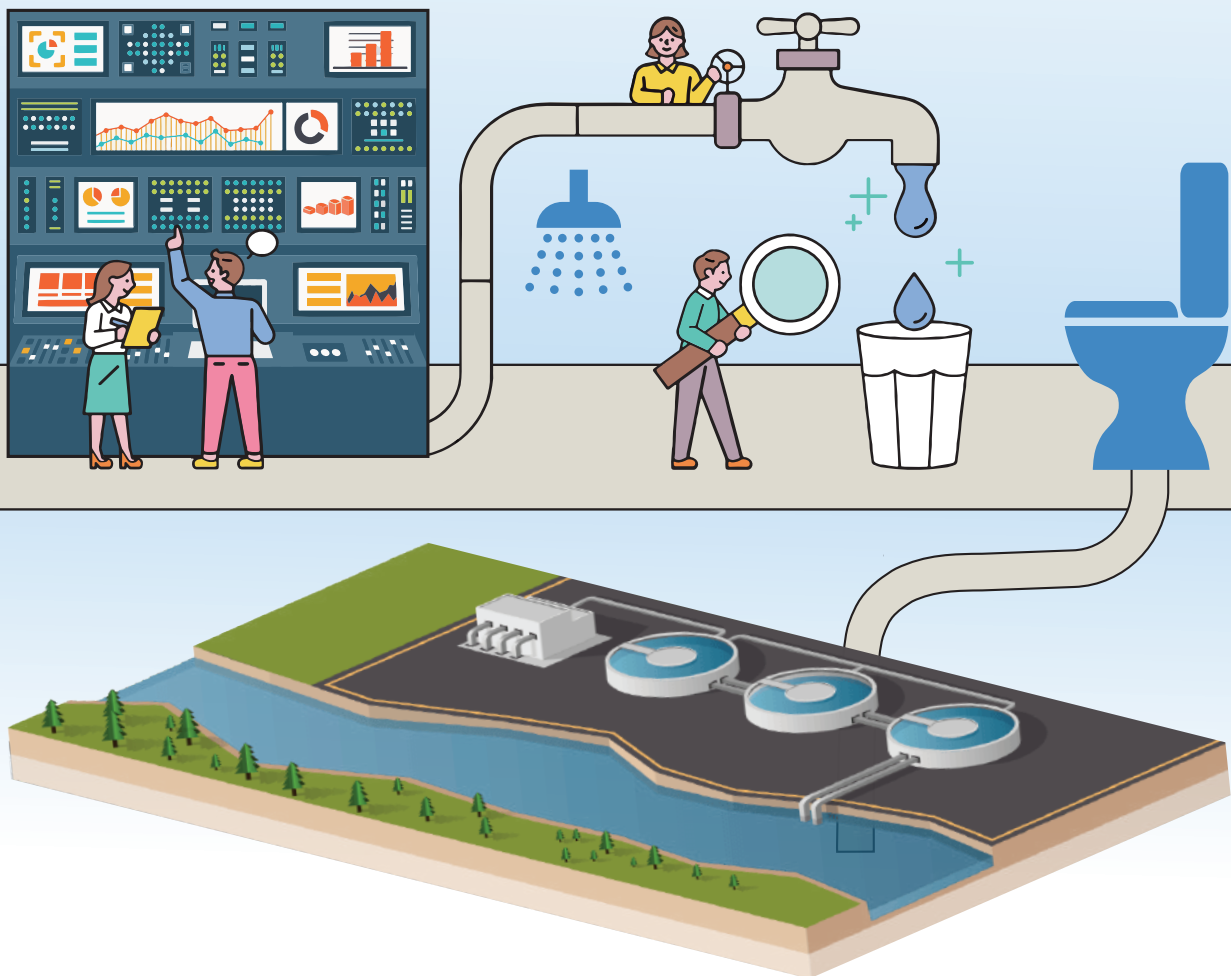


BALKANS JOINT CONFERENCE AND EXHIBITION  
**ACCELERATING**  
*Change*

*Towards Safe, Reliable  
and Sustainable Services*

**PRELIMINARY  
PROGRAM**

**7-9 NOVEMBER 2023  
GOLEM, ALBANIA**



**SHUKALB**  
WATER SUPPLY AND SEWERAGE ASSOCIATION OF ALBANIA



**SHUKOS**  
WATER AND WASTEWATER WORKS ASSOCIATION OF KOSOVA

**Conference and Exhibition:**  
**Conference Program:**  
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## OVERVIEW OF THE PROGRAM

**TUESDAY, 7 NOVEMBER, 2023**

### PRE - CONFERENCE ACTIVITIES

- 11:00 -14:30** Workshop on "Balkan-German Experiences in the Field of Wastewater Purification and Sewage Sludge Utilization. Legal Requirements, Technologies, Energy Efficiency"  
**14:45 -17:00** Young Water Professionals Forum  
**14:30-17:00** Regional Workshop of the Benchmarking Program for the Kosovo and Albania HUB  
**15:00-16:30** Joint Meeting with Stakeholders on Capacity Development in the Water and Sanitation Services Sector in Albania and Kosovo  
**17:00-18:00** Launch of the Center of Excellence - Utility of the Future  
**15:00 - 17:00** Registration

### CONFERENCE OPENING CEREMONY

- 18:15 - 18:25** Official Welcome  
**18:25 - 18:45** Greeting Remarks  
**18:45 - 19:00** Recognition and Awards Ceremony (Albania and Kosovo)  
**19:00** Official Opening of Exhibition  
Cocktails in Exhibition Area

### WEDNESDAY, 8 NOVEMBER, 2023

- 08:00-09:00** Registration  
**09:00-09:10** Opening: Elisabeta Poçi, Executive Director, Water Supply and Sewerage Association, Albania  
**09:10-09:15** Greeting Remarks: Enkelejda Muçaj, Deputy Minister, Ministry of Infrastructure and Energy, Albania (TBC)  
Greeting Remarks: Liburn Aliu, Minister, Ministry of Environment and Spatial Planning and Infrastructure, Kosovo (TBC)  
**09:15-09:30** Keynote Address: Gustavo Saltiel, Global Lead for Water Supply and Sanitation, World Bank, USA  
**09:30-10:30** Plenary Session 1: Water Utilities as the Driving Force to Accelerate Universal Access towards SDG-6  
**10:30 - 11:00** Coffee Break close to Exhibition Area and Group Photo with all Participants in the Conference  
**11:00 - 12:00** Plenary Session 2: Pragmatic Approach to Dynamic and Action-Oriented Regulation  
**12:05-13:05** Plenary Session 3: Workforce Challenges: Attracting, Retaining and Developing Top Staff and Young Water Professionals  
**13:05 -14:30** Lunch Break  
**14:30 -15:30** Technical Session 1: Integrated Water Resources Management                                      Technical Session 2: Technical Management of Water Utilities I  
**15:35 -16:35** Technical Session 3: Alignment with EU Acquis Communautaires                                      Technical Session 4: Technical Management of Water Utilities II  
**16:35** Closure of the First Day  
**17:00 - 19:00** SIDE EVENT: Focus Group for Youth Engagement in the Water Sector, Josh Newton and (15-20) participants  
**19:30** SOCIAL EVENT at AQUA LOUNGE BAR & RESTAURANT, DURRËS

### THURSDAY, 9 NOVEMBER, 2023

- 08:30-09:30** Registration  
**09:00-09:05** Opening: Abdullah Dërguti, Executive Director, Water and Wastewater Works Association, Kosovo  
**09:05-09:10** Greeting Remarks: Artane Rizvanolli, Minister, Ministry of Economy, Kosovo (TBC)  
**09:10-09:25** Keynote Address: Arne Gooss, Head of KfW Infrastructure for Western Balkan and Turkey, Sustainable Urban Development, KfW Banking Group, Germany  
**09:25-10:25** Plenary Session 4: Water and Sanitation Sector Financing  
**10:25 - 11:00** Coffee Break close to Exhibition Area  
**11:00-12:00** Technical Session 5: Regionalization of WSS Services: Challenges & Opportunities                                      Technical Session 6: Open Knowledge and Innovation on Water Utilities  
**12:05-13:05** Technical Session 7: Regulatory Aspects                                      Technical Session 8: Wastewater Management I  
**13:05-14:30** Lunch Break  
**14:30-15:30** Technical Session 9: Customer Management                                      Technical Session 10: Wastewater Management II  
**15:30- 15:40** Closing Session of the Conference ☒

<b>TUESDAY, 7 NOVEMBER, 2023</b>	
<b>PRE - CONFERENCE ACTIVITIES</b>	
11:00 -14:30	<p><b>Teuta Room (Open Activity by Registration)</b></p> <p><b>Workshop on "Balkan-German Experiences in the Field of Wastewater Purification and Sewage Sludge Utilization. Legal Requirements, Technologies, Energy Efficiency"</b></p> <p><b>Moderator: Matthias Worst, Bavarian Environment Agency (LfU)</b></p> <p><i>This event is focused on the legal framework for water protection, recommendations for planning and the use of technology, as well as the experiences of a municipal company will be presented. The aim of the workshop is to share the German experience regarding the operation and management of urban wastewater treatment plants. The target group to participate in the workshop are managers and engineers who operate wastewater collection and treatment systems, as well as young water professionals in Albania and Kosovo.</i></p>
14:45 -17:00	<p><b>Vjosa Room (Open Activity)</b></p> <p><b>Young Water Professionals Forum</b></p> <p><i>The Young Water Professionals Forum will provide an open platform for final year University students and Young Water Professionals (less than 35 years old) who work in various institutions in the water and wastewater sector. Young Water Professionals are welcome to join the Forum at no cost and learn about ways to develop their careers in the water sector, including education and further education opportunities at MSc or even PhD.</i></p>
14:30-17:00	<p><b>Dardania Room (Closed Activity only by Invitation)</b></p> <p><b>Regional Workshop of the Benchmarking Program for the Kosovo and Albania HUB</b></p> <p><i>The workshop will bring together participating utilities on UBP Hub for Kosovo &amp; Albania to share their benchmarking practices for improving performance and to summarize the results of the current cycle of the UBP. Each utility participating in the Benchmarking Program will discuss their progress and present the areas where they can and would improve. The UBP HUB will provide practical support in validation of the data and finalising their draft reports, in identifying gaps and opportunities for continuous improvement based on international standards and in comparing themselves with peers using the UBP.</i></p>
15:00-16:30	<p><b>Teuta Room (Closed Activity only by Invitation)</b></p> <p><b>Joint Meeting with Stakeholders on Capacity Development in the Water and Sanitation Services Sector in Albania and Kosovo</b></p> <p><i>The meeting organized jointly by the Water Supply and Sewerage Association of Albania (SHUKALB) and the Water Supply and Sewerage Association of Kosovo (SHUKOS) aims to facilitate the dialogue and ensure a better coordination among the stakeholders in the national level and regional level on capacity development measures carried out in the water and sanitation services sector in Albania and Kosovo. The meeting is organized in cooperation and with support from the project "Regional Capacity Development Network for Water and Sanitation Services (RCDN+)" and the Danube Learning Partnership, D-LeaP.</i></p>
17:00-18:00	<p><b>Iliria Room (Open Activity)</b></p> <p><b>Launch of the Center of Excellence - Utility of the Future</b></p> <p><b>Moderation: Camilo Lombana Cordoba, Senior Water Supply and Sanitation Specialist, World Bank Group, USA</b></p> <p><b>Opening Remarks and Welcoming Words:</b></p> <p><b>H.E. Ruth Huber</b>, Ambassador Extraordinary and Plenipotentiary, Swiss Embassy, Albania  <i>"Relevance of the Water Sector and Why it is a Priority for Switzerland"</i></p> <p><b>Gustavo Saltiel</b>, Global Lead for Water Supply and Sanitation, World Bank, USA  <i>"Global Water Expertise and What the CoE is Bringing to the Region and What is Taking from It"</i></p> <p><b>Winston Yu</b>, Water Practice Manager for the Europe and Central Asia Region, World Bank, Austria  <i>"Presentation of the Center of Excellence"</i></p>

18:15 - 19:00	<p><b>Iliria Room</b></p> <p><b>CONFERENCE OPENING CEREMONY</b></p>
15:00 - 17:00	<p><b>Registration</b></p>
18:15 - 18:25	<p><b>Official Welcome</b></p> <p><b>Petrit Tare</b>, President, Water Supply and Sewerage Association, Albania  Administrator, Korçë Regional Water and Sewerage Company, Albania  <b>Jeton Shabani</b>, Chairman of the Board, Water and Wastewater Works Association, Kosovo  Chief Executive Officer, Regional Water Company, Bifurkacioni Ferizaj, Kosovo</p>
18:25 - 18:45	<p><b>Greeting Remarks</b></p> <p><b>H.E. Albin Kurti</b>, Prime Minister, The Republic of Kosovo, (TBC)  <b>H.E. Belinda Balluku</b>, Vice Prime Minister, Minister, Ministry of Infrastructure and Energy, Albania (TBC)  <b>H.E. Liburn Aliu</b>, Minister, Ministry of Environment and Spatial Planning and Infrastructure, Kosovo (TBC)  <b>H.E. Ruth Huber</b>, Ambassador Extraordinary and Plenipotentiary, Swiss Embassy, Albania (TBC)  <b>H.E. Karl Bergner</b>, Ambassador Extraordinary and Plenipotentiary, German Embassy, Albania (TBC)  <b>H.E. Luigi Soreca</b>, Head of the European Union Delegation, Albania (TBC)</p>
18:45 - 19:00	<p><b>Recognition and Awards Ceremony (Albania and Kosova)</b></p> <p><b>Board of Directors Award</b>  <b>Lifetime Service Award</b></p>
19:00	<p><b>Official Opening of Exhibition</b></p> <p><b>Cocktails in Exhibition Area</b></p>

**WEDNESDAY, 8 NOVEMBER, 2023**

TIME	ILIRIA ROOM	TEUTA ROOM
08:00-09:00	<b>Registration</b>	
09:00-09:10	<b>Opening: Elisabeta Poçi</b> , Executive Director, Water Supply and Sewerage Association, Albania	
09:10-09:15	<b>Greeting Remarks: Enkelejda Muçaj</b> , Deputy Minister, Ministry of Infrastructure and Energy, Albania (TBC) <b>Greeting Remarks: Liburn Aliu</b> , Minister, Ministry of Environment and Spatial Planning and Infrastructure, Kosovo (TBC)	
09:15-09:30	<b>Keynote Address: Gustavo Saltiel</b> , Global Lead for Water Supply and Sanitation, World Bank, USA	
09:30-10:30	<b>Plenary Session 1: Water Utilities as the Driving Force to Accelerate Universal Access towards SDG-6</b> <b>Moderator: Camilo Lombana Cordoba</b> , Senior Water Supply and Sanitation Specialist, World Bank Group, USA <b>Co-Moderator: Megi Marku</b> , Young Water Professional, Center of Excellence - Utility of the Future, Albania	
	<b>Klevis Jahaj</b> , General Director, National Agency for Water Supply, Sewerage and Waste Infrastructure, Albania (TBC) <b>Baton Begolli</b> , Inter-Ministerial Water Council, Office of the Prime Minister, Kosovo <b>Representative</b> , Ministry of Ecology, Spatial Planning and Urbanism, Montenegro <b>Representative</b> , Ministry of Agriculture, Water Management and Forestry, Bosnia and Herzegovina <b>Discussion</b>	
10:30 - 11:00	<b>Coffee Break close to Exhibition Area and Group Photo with all Participants in the Conference</b>	
11:00 - 12:00	<b>Plenary Session 2: Pragmatic Approach to Dynamic and Action-Oriented Regulation</b> <b>Moderator: Gustavo Saltiel</b> , Global Lead for Water Supply and Sanitation, World Bank Group, USA <b>Co-Moderator: Erdonita Humolli</b> , Project Manager and Young Water Professional, Water and Wastewater Works Association, Kosovo <b>Dr. Julián D. López-Murcia</b> , Director, Nalanda Analytica, Colombia <b>Christian Minelli</b> , Coordinator, Association of European Water Regulators, Italy <b>Ndriçim Shani</b> , Chair of National Regulatory Commission, Water Regulatory Authority, Albania <b>Hajrie Morina</b> , Director, Water Services Regulatory Authority, Kosovo <b>Shamil Rexhepi</b> , Head of Unit for Economic Affairs, Energy and Water services Regulatory Commission, The Republic of North Macedonia <b>Discussion</b>	
12:05-13:05	<b>Plenary Session 3: Workforce Challenges: Attracting, Retaining and Developing Top Staff and Young Water Professionals</b> <b>Moderator: Karin Gallandat</b> , Programme Manager, Swiss State Secretariat for Economic Affairs, Switzerland <b>Co-Moderator: Elsa Belba</b> , Engineer and Young Water Professional, AKUM, Albania <b>Josh Newton</b> , Independent Consultant on Global Water Political Processes, Founder, Josh's Water Jobs, USA <b>Pavle Donev</b> , Head of Component and Country Coordinator, GIZ ORF-MMS, RCDN+, North Macedonia (TBC) <b>Walter Kling</b> , President, International Association of Water Service Companies in the Danube River Catchment Area, Austria <b>Elisabeta Poçi</b> , Executive Director, Water Supply and Sewerage Association, Albania <b>Albert Salltakaj</b> , Chairman, Young Water Professionals, Regional Water Company Hidroregjioni Jugor, Prizren, Kosovo <b>Oltion Marko</b> , Head of Environmental Engineering Department, Faculty of Civil Engineering, Polytechnic University of Tirana, Albania <b>Discussion</b>	
13:05 -14:30	<b>Lunch Break</b>	
14:30 -15:30	<b>Technical Session 1: Integrated Water Resources Management</b> <b>Moderator: Raimund Mair</b> , World Bank, Austria <b>Co-Moderator: Egzona Bejtullahu</b> , YWP, Kosovo	<b>Technical Session 2: Technical Management of Water Utilities I</b> <b>Moderator: Jeton Shabani</b> , RWC Bifurkacioni Ferizaj, Kosovo <b>Co-Moderator: YWP</b>
	<b>Lindita Troka</b> , World Bank, Albania <i>"Water Security Diagnostic"</i> <b>Arduen Karagjozi</b> , Water Resources Management Agency, Albania (TBC) <i>"The New Law and River Basin Management Plans"</i> <b>Fatlje Buza</b> , RRBA, Ministry of Environment and Spatial Planning and Infrastructure, Kosovo <i>"River Basins Management Plans drafted by the River Basin Authority in Kosovo"</i> <b>Discussion</b>	<b>Safete Isufi</b> , Regional Water Company of Pristina, Kosovo <i>"Analysis of the Rehabilitation Plan of Assets on the EDAMS Platform in Pristina and Hidromorava Water Utilities"</i> <b>Jetmir Jaha</b> , Regional Water Company of Gjakova, Kosovo <i>"Engineering Planning and Service Area Digitization (GIS)"</i> <b>Vangelis Balokas</b> , Olympios Group, Greece <i>"A Data-Driven Water Story: From the Source to the Citizen. The Case of Kos Island"</i> <b>Petr Ingeduld and Nagy Zsuzsanna</b> DHI Group, Czech Republic, Hungary <i>"Best Practice Experience Adaptation Options for Balkan Region- Lesson Learn from Developing Countries Digitalization and Network Improvement Planning"</i> <b>Discussion</b>
15:35 -16:35	<b>Technical Session 3: Alignment with EU Acquis Communautaires</b> <b>Moderator: Valbona Paja</b> , Shkodra Regional WSS Company, Albania <b>Co-Moderator: YWP</b>	<b>Technical Session 4: Technical Management of Water Utilities II</b> <b>Moderator: Etleva Demiri</b> , Water Regulatory Authority, Albania <b>Co-Moderator: Thoma Koroveshi</b> , Korçë Regional WSS Company, Albania
	<b>Arben Musaj</b> , AKUM, Albania (TBC) <i>"Directive Specific Implementation Plans and Sludge Strategy"</i> <b>Afrim Lajçi</b> , Office of the Prime Minister, Kosovo <i>"National Water Strategy in Kosovo: First Review for the period 2023-2027"</i> <b>Burbuqe Latifi Nushi</b> , National Institute for Public Health, Kosovo <i>"Alignment of Legislation with Drinking Water Directive for Conveying the Quality of"</i> <b>Lorik Lajçi</b> , Engineer, Kosovo <i>"Transposition of the European Water Directives in the Legislation of Kosovo"</i> <b>Discussion</b>	<b>Pavel Mihaylov</b> , Sofijska Voda Operated by Veolia, Bulgaria <i>"Methodology of Assessment of Commercial Losses"</i> <b>Sener Polat</b> , Gebr. Rödgers AG, Germany <i>"Innovative Needle Felt Hoses for Trenchless Pipe Rehabilitation CIPP"</i> <b>Pál Bartók</b> , Budapest Water Works, Hungary <i>"SCADA – Information as Treasure and a Key to Efficiency"</i> <b>Elisa Reggiani</b> , Valvotubi Ind, Italy <i>"From Dams to Water Distribution Systems: Technical Requirements and Suitable Solutions"</i> <b>Discussion</b>
16:35	<b>Closure of the First Day</b>	
17:00 - 19:00	<b>SIDE EVENT: Focus Group for Youth Engagement in the Water Sector</b> , Josh Newton and (15-20) participants	
19:30	<b>SOCIAL EVENT at AQUA LOUNGE BAR &amp; RESTAURANT, DURRËS</b>	

THURSDAY, 9 NOVEMBER, 2023		
TIME	ILIRIA ROOM	TEUTA ROOM
08:30-09:30	Registration	
09:00-09:05	Opening: <b>Abdullah Dërguti</b> , Executive Director, Water and Wastewater Works Association, Kosovo	
09:05-09:10	Greeting Remarks: <b>Artane Rizvanolli</b> , Minister, Ministry of Economy, Kosovo (TBC)	
09:10-09:25	Keynote Address: <b>Arne Gooss</b> , Head of KfW Infrastructure for Western Balkan and Turkey, Sustainable Urban Development, KfW Banking Group, Germany	
09:25-10:25	<b>Plenary Session 4: Water and Sanitation Sector Financing</b> <b>Moderator: Semira Kasimati, Chief Operating Officer, Valuadd Management Services, Albania</b> <b>Co-Moderator: YWP</b>	
	<b>Flauers Shoshi</b> , Deputy General Director, National Agency for Water Supply, Sewerage and Waste Infrastructure, Albania <b>Valon Prebreza</b> , Director, Policy and Monitoring Unit for Public Enterprises, Ministry of Economy, Kosovo <b>Dirk Vallerien</b> , Senior Principal Engineer, Sustainable Urban Development, KfW Banking Group, Germany <b>Arsim Fetahu</b> , General Director, Regional Water Company Pristina, Kosovo <b>Elton Kacidhja</b> , Administrator, Tirana Water Supply and Sewerage Company, Albania <b>Adelina Farrici</b> , Executive Director, Association for Local Autonomy, Albania Discussion	
10:25 - 11:00	Coffee Break close to Exhibition Area	
11:00-12:00	<b>Technical Session 5: Regionalization of WSS Services: Challenges &amp; Opportunities</b> <b>Moderator: Jovan Gjika, AKUM, Albania</b> <b>Co-Moderator: YWP</b>	<b>Technical Session 6: Open Knowledge and Innovation on Water Utilities</b> <b>Moderator: Federico Perez Penalosa, World Bank, USA</b> <b>Co-Moderator: Arbana Kola, Center of Excellence - UoF, Albania</b>
	<b>Zef Maçi</b> , Lezhe Regional Water and Sewerage Company, Albania <i>"Challenges and Successes for Lezhe Regional WSS Utility"</i> <b>Representative</b> , Korça Regional Water and Sewerage Company, Albania <i>"Challenges and Best Practices for Korçë Regional WSS Utility"</i> <b>Rozarta Pura</b> , Durrës Regional Water and Sewerage Company, Albania <i>"Regionalization of Services: The Effect of the Process on the Performance of the Operational Unit of Kavaja"</i> <b>Lindita Troka</b> , World Bank, Albania <i>"Joining Forces for Better Services? When, Why and How? World Bank Methodology and Outcomes"</i> Discussion	<b>Federico Perez Penalosa</b> , World Bank, USA <i>"UoF Center of Excellence - Knowledge, Innovation and Collaboration Hub"</i> <b>Sven Schlumpberger</b> , World Bank, USA <i>"UoF Innovation Challenge 2023"</i> <b>Lyubomir Filipov</b> , Sofia Water, Bulgaria <i>"Roadmap to Create an Innovation Department/Team in Water Utilities"</i> <b>Radoslav Russev</b> , IAWD, Austria <i>"Innovation in the Danube Region – Experiences from the Utility Management Training"</i> Discussion
12:05-13:05	<b>Technical Session 7: Regulatory Aspects</b> <b>Moderator: Frosela Filo, Korçë Regional Water and Sewerage Company, Albania</b> <b>Co-Moderator: YWP</b>	<b>Technical Session 8: Wastewater Management I</b> <b>Moderator: Prof. Enkelejda Gjinali, Polytechnic University of Tirana, Albania</b> <b>Co-Moderator: Celestina Dajlani, Gjirokastrë Regional WSS Company, Albania</b>
	<b>Behxhet Bala</b> , Water Services Regulatory Authority, Kosovo <i>"Handling Consumer Complaints about Water Services in Kosovo"</i> <b>Ndriçim Shani</b> , Water Regulatory Authority, Albania <i>"Depreciation of Assets as a Justified Cost for Water Tariffs"</i> <b>Dr. Ahmad Abdellatif Alazzam</b> , UPMU/ Ministry of Water and Irrigation, Jordan <i>"The Role of Utilities Performance Monitoring Unit (UPMU)/ Ministry of Water and Irrigation in Governing Jordanian Water Utilities"</i> <b>Adem Ahmetaj</b> , Ministry of Economy, Kosovo <i>"Financial Management of Companies, Funding Sources and Subsidy Policy"</i> Discussion	<b>Aleks Andoni</b> , Korçë Regional Water and Sewerage Company, Albania <i>"Experimental Practice of the Use of Generated Sludge in Agriculture from Korça Wastewater Treatment Plant"</i> <b>Egzona Bejtullahu</b> , YWP, Kosovo <i>"Design of Experiment Analysis for Assessing Parameter Influence on Disinfection of Effluent in SBR and AST Treatment Systems"</i> <b>Fjolla Lasku</b> , Regional Water Company of Gjakova, Kosovo <i>"Sludge Management Plan at Gjakova Wastewater Treatment Plant"</i> Discussion
13:05-14:30	Lunch Break	
14:30-15:30	<b>Technical Session 9: Customer Management</b> <b>Moderator: Bashkim Kurti, RWC Mitrovica</b> <b>Co-Moderator: YWP</b>	<b>Technical Session 10: Wastewater Management II</b> <b>Moderator: Zenel Zenelaj, RWC Hidroregjioni Jugor, Prizren, Kosovo</b> <b>Co-Moderator: YWP</b>
	<b>Amir Rexha, Bashkim Halabaku</b> , Regional Water Company Hidromorava, Gjiilan Kosovo <i>"Customer Management Through GIS"</i> <b>Edona Kraja</b> , Shkodër Regional Water and Sewerage Company, Albania <i>"A Secure Customer Service: The Practice of Shkoder Water Utility"</i> <b>Jonila Kumnova</b> , Regional Water Company of Gjakova, Kosovo <i>"Collection of Information from Customers"</i> Discussion	<b>Ervin Buçpapaj</b> , Sachsen Wasser GmbH, Kosovo <i>"Optimization of the Centrifuge for Sludge Dewatering in Peja Wastewater Treatment Plant"</i> <b>Avni Caka</b> , Regional Water Company of Gjakova, Kosovo <i>"Rehabilitation of the Sewage Network with no Digging: Practice and Experience"</i> <b>Roemer Goossensen</b> , Noah Water Solutions, Belgium <i>"The Development of an Electrochemical Decentral Household Treatment Unit"</i> Discussion
15:30- 15:40	<b>Closing Session of the Conference</b> <b>Elisabeta Poçi</b> , Executive Director, Water Supply and Sewerage Association, Albania <b>Nadire Vitija</b> , Training and Professional Development Manager, Water and Wastewater Works Association, Kosovo <b>Co-Moderators:</b> Takeaway Points from all the Sessions of the Conference	

#### TECHNICAL PROGRAM COMMITTEE

The Technical Program Committee of the Conference is composed of recognized experts from Albania and Kosovo with a long professional experience in the water sector.

The Conference Technical Program Committee is responsible for ensuring a good balance and quality of the papers that will be presented during the Conference, and it is composed of the following members:

**Jovan Gjika**, (Chair of the Programme Committee), Projects Coordinator, National Agency of Water Supply-Sewerage and Solid Waste, Albania, Albania  
**Prof. Dr. Enkelejda Gjinali**, Principal Lecturer, Environmental Engineering Department, Faculty of Civil Engineering, Polytechnic University of Tirana, Albania  
**Etleva Demiri**, Responsible for the Technical & Licensing Sector, Water Regulatory Authority, Albania  
**Valbona Paja**, Deputy General Director, Shkodra Water Supply and Sewerage Company, Albania  
**Rozarta Pura**, Legal Advisor, Durrës Regional Water Supply and Sewerage Company, Albania  
**Frosela Filo**, Commercial Director, Korçë Regional Water and Sewerage Company, Albania  
**Baton Begolli**, Water Policy Advisor, Inter-Ministerial Water Council, Office of the Prime Minister, Kosovo  
**Hajrije Morina**, Director, Regulatory Authority for Water Services, ARRU, Kosovo  
**Laura Kusari**, Professor, Faculty of Construction and Architecture, Kosovo  
**Armend Avdiu**, Executive Director Office Coordinator, Regional Water Company Prishtina, Kosova  
**Besnik Aliu**, Head of the Legal Office, Bifurkation Regional Water Company, Ferizaj, Kosovo  
**Dafina Sylja**, Spokesperson, Regional Water Company Gjakovë, Kosovo  
**Niman Baliu**, Media Expert, Mitrovica Regional Water Company, Kosovo

Coordinated by:

**Nadire Vitija**, SHUKOS

**Jonida Ahmeti**, SHUKALB



**WATER SUPPLY AND SEWERAGE ASSOCIATION  
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