

Utility Benchmarking Program for the Danube region utilities

- ONLINE EVENT -

Date/Time: 17 June 2020 / 11:00 – 12:15

Location: webinar hosted by IAWD

Language: english

Participants: Water service utilities and national water utility associations from the Danube region; representatives from IAWD; representatives from IFIs, including World Bank.

Concept

For the past seven years IAWD has been building a network of water and wastewater utilities committed to the improvement of services through knowledge exchange and benchmarking with other utilities from the region, but also against high performance benchmarks. A new stage in the cooperation among utilities participating in the program has been initiated utilizing the newly developed IAWD Utility Benchmarking Platform to further strengthen the exchange between utilities. In order to improve the understanding and interest in this program, IAWD convenes a promotional event to showcase the program and its benefits.

During the COVID-19 outbreak in early 2020, it became startlingly obvious how and why the prompt and continuous knowledge exchange through online collaboration between water service companies may be instrumental for the safety of citizens, local communities and whole states. This event will be held online and utilize the tools which have proved valuable in supporting exchange between water service operators in these difficult times.

Join in and see how you and your water utility can participate and benefit from the Utility Benchmarking Program (UBP) offered under D-LeaP.

Agenda

11:00 – 12:15	Sessions	Moderated by Philip Weller, IAWD
11:00 – 11:10	Welcome and introduction	Walter Kling, President, IAWD Raimund Mair, DWP Program Leader, World Bank
11:10 – 11:35	Utility Benchmarking Program (UBP)	Philip Weller, Head of Technical Secretariat, IAWD and UBP Hub Coordinators
11:35 – 11:55	Panel exchange with utilities participating in the UBP	Utility Testimonials: Evis Gjebrea, Tirana utility; Petar Pižurica, Subotica utility; Doru Popa, Brasov utility; Tóth Godó Valéria, Szeged utility
11:55 – 12:10	Questions & Answers	Philip Weller, Head of Technical Secretariat, IAWD
12:10 – 12:15	Conclusions	

Please apply for participation in the Online Event of UBP at the following link: [Registration](#)

*This Online Event is followed by the **International Utility Benchmarking for the Danube region utilities** event (online workshop with training on the use of the UBP tools and evaluation of benchmarking results from 2018, intended for the regional Danube Hub participants) from 12:30 to 14:30. Interested utilities may apply for participation at the online workshop at thedanubehub@d-leap.org*