

DATA PRIVACY STATEMENT – IAWD

1. General

This data privacy statement describes how the International Association of Water Supply Companies in the Danube River Catchment Area (“IAWD”), 1060 Vienna, Grabnergasse 4-6, processes your personal data and assumes sole responsibility for these processing activities. The present statement was conceived for our Members as well as their bodies and delegated representatives, co-operating institutions and service providers. Any gender-specific terms apply equally to women and men.

2. Purpose of data processing

In connection with our activities as an Association, we process several types of personal data:

- Attainment of the objectives of the Association by non-material means according to Art. 3/1 of the Statutes of IAWD
- Attainment of the objectives of the Association by material means according to Art. 3/2 of the Statutes of IAWD
- Maintenance of a membership file and keeping of statistics
- Storage of memos, meetings, audits, etc.
- Recording of data for the purpose of issuing invoices
- Counselling, information and support of our Members within the scope of our activities
- Provision of information in the form of e-mails or phone calls
- Marketing and PR work
- Other activities in connection with membership administration
- Other activities in connection with project work

Inasmuch as we collect personal data from you, the provision of your data is principally deemed to occur on a voluntary basis (in particular in the course of communication via e-mail or other means of communication). We would like to note that, if you do not consent to the processing of your personal data, the services of IAWD cannot be performed at all or only in part.

3. Legal basis of data processing

Where an institution is a Member of IAWD, we process personal data because this is necessary to administer membership according to the Statutes of IAWD.

If you are interested in membership or are a potential future Member of IAWD, we will process your contact data for the purpose of direct mail by means of electronic mail or phone calls exclusively with your consent in accordance with Art. 6 para. 1 lit. b of the GDPR.

Moreover, we will process your personal data on the basis of our interest in attaining the objectives specified in Clause 1 above (Art. 6 para. 1 lit. f of the GDPR).

4. Categories of your personal data

- Name, company or other business name
- Title/gender
- Addresses
- Contact data (phone numbers, fax numbers, e-mail addresses or other information resulting from modern communication technologies that is required for contact)
- UID number
- Company register data
- Bank details
- Dunning data
- Names of contact persons
- Contact data of contact persons (phone numbers, fax numbers, e-mail addresses, postal addresses and similar)
- Professional title
- Texts of agreements/contracts and business correspondence

5. Submission of your personal data

Inasmuch as this is necessary for the objectives specified in Clause 1 above, we will submit your personal data to the following recipients:

- Courts of law and administrative authorities
- Financial and credit institutions for the purposes of monetary transactions
- Co-operation partners (e.g. World Bank, GIZ)
- Contractual partners consulted for the rendering of services (e.g. tax advisers)

6. Length of data storage

We will principally store your personal data until the end of the business relationship in whose context we have collected your data or until expiry of the applicable statutory limitation or storage periods or until expiry of the storage periods specified by the funding bodies. Moreover, we will store your personal data until any legal disputes for which the data are required as evidence have been resolved. If you are a representative of a Member, interested in membership, a potential future Member of IAWD or a contact person, we will store your personal data for marketing purposes until you object or revoke your consent to this, inasmuch as this marketing activity is conducted on the basis of your consent.

7. International data transmission

Some of the recipients specified above may reside, or process your personal data, outside of Austria. The data privacy standards of other countries may not correspond to those of Austria. However, we will transmit your personal data only to such countries which according to a decision of the EU Commission maintain an adequate level of data privacy, or we will take measures to safeguard that all recipients will dispose of adequate data privacy standards.

8. Rights of data subjects

According to the Austrian data privacy legislation and the European GDPR, you are a data subject enjoying extensive rights. These rights are to ensure above all greater transparency. Your rights as a data subject include the right to be informed about the collection and use of your personal data, the right to rectification, erasure, restriction of processing and objection to processing as well as

the right to data portability (only in case of a contractual relationship or consent) and the right to withdraw consent at any time.

As a data subject, you can exercise your rights most easily by sending an e-mail to office@iawd.at. Moreover, it is also possible to communicate with us by post or to contact us in person.

You are furthermore entitled at any time to object to the Austrian Data Protection Authority regarding the processing of your personal data. The Data Protection Authority may be contacted at:

Austrian Data Protection Authority (Österreichische Datenschutzbehörde)
Wickenburggasse 8
1080 Vienna
Phone: +431/521 52 – 2569
e-mail: dsb@dsb.gv.at

9. Our contact data

If you have any questions regarding this data privacy statement or wish to submit a request, please contact us at:

IAWD
Grabnergasse 4-6
1060 Vienna
Phone: +431/59 9 59 – 31070
e-mail: office@iawd.at